## 1. Business Volumes

| | Current Year | Year 1 | Year 2 | Year 3 | Year 4 | Year 5 | Total |
|---|---|---|---|---|---|---|---|
| **Number of Application Users** | | | | | | | |
| Application Users | 2,220 | 2,220 | 2,220 | 2,220 | 2,442 | 2,686 | — |
| External Users through Internet | 3,500 | 1,00,000 | 1,50,000 | 3,00,000 | 5,00,000 | 10,00,000 | — |
| **Number of Policies** | | | | | | | |
| Conventional + Social Security | 190000 | 209000 | 229900 | 252890 | 278179 | 305996.9 | |
| **Number of Lives** | | | | | | | |
| Conventional + Social Security | 140000000 | 154000000 | 169400000 | 186340000 | 204974000 | 225471400 | |
| Annuitants | 1500000 | 1650000 | 1815000 | 1996500 | 2196150 | 2415765 | |
| Total Number of Lives | 141500000 | 155650000 | 171215000 | 188336500 | 207170150 | 227887165 | |
| **Number of Transactions** | | | | | | | |
| Transactions/day (number of inserts into transaction tables across 74 Units) | 9000000 | 10350000 | 11902500 | 13687875 | 15741056.25 | 18102215 | |
| **Transactions per second** | Current Year | Year 1 | Year 2 | Year 3 | Year 4 | Year 5 | |
| For a 6 hour window | 417 | 479 | 551 | 634 | 729 | 838 | |

| | | |
|---|---|---|
| Annuitants | 21lakh | out of which 6 lakh need to be achieved. |
| Total policies | 5 lakh | Out of which 3.1lakh need to be achieved. |

## 2.  Pilot

The pilot for the P&GS application will have to be carried out at the below mentioned Units. The sequence for the pilot will be decided during the course of the development and implementation of the application. (Detailed in the section 6.13- Pilot, of the RFP)

| Unit Name | Users | Policies | Annuities | Data Base Size (GB) |
|-----------|-------|----------|-----------|---------------------|
| Bangalore | 67 | 15141 | 60944 | 101.60 |
| Chandigarh | 39 | 6569 | 3028 | 26.17 |
| Delhi | 89 | 15429 | 173151 | 71.84 |
| Ernakulum | 24 | 9043 | 17217 | 24.90 |
| Mumbai | 71 | 9735 | 36573 | 80.93 |
| Satara | 24 | 5244 | 1256 | 9.67 |
| Thane | 18 | 2777 | 11620 | 13.46 |

## 3.  Application Roll out at P&GS Unit and Offices

The application will be rolled out simultaneously at all the P&GS Units/Offices. Details on Roll Out is provided under section 6.14-Roll Out, of the RFP.

| Office/ Unit wise Rollout | Launch Phase |
|---------------------------|--------------|
| Central Office | 1 |
| P&GS Zones | 8 |
| P&GS Units | 74 |
| Total number of locations | 83 |

# Annexure XXVIII: Roles and Responsibilities of Bidder and LIC: RACI Matrix

| S.No | Project Function | BIDDER | LIC |
|---|---|---|---|
| 1 | PROD/Non PROD/ LIC office bandwidth requirements | R,A | C,I |
| 2 | Network & bandwidth provisioning PROD/Non PROD/LIC Office | C | R,A,I |
| 3 | Network switches | R,A | C,I |
| 4 | Passive cabling | R,A | C,I |
| 5 | AD, DNS, LDAP, Patch mgmt. & Anti virus server | R,A | C,I |
| 6 | Supply & Config of servers, storage, backup, DR mgmt. and tools | R,A | C,I |
| 7 | BCP activities for CIAPS applications | R,A | C,I |
| 8 | Rack availabilities | R,A | C,I |
| 9 | DC / DR space, Power & cooling | C,I | R,A |
| 10 | Connectivity to Internal systems for CIAPS applications | C | R,A,I |
| 11 | Connectivity to external systems to CIAPS applications | R,A | C,I |
| 12 | Current system study - details availability | C | R,A,I |
| 13 | Requirement analysis study | R,A | C,I |
| 14 | Requirement analysis clarifications and timely revert | C,I | R,A |
| 15 | Supply of Automation testing, Performance testing & Helpdesk tools | R,A | C,I |
| 16 | Supply of UAT test cases before UAT phase | C | R,A,I |
| 17 | Grant VPN and suitable system access for the LIC CIAPS environments to Bidder | C,I | R,A |
| 18 | LIC will dedicate suitable knowledgeable officer from business & IT sides for the immediate clarifications and help to get the required details at the appropriate time agreed between bidder and LIC | C,I | R,A |
| 19 | UAT schedule and officer availabilities for the testing | R,A | C,I |
| 20 | Training schedule with dates and prior intimation | R,A | C,I |
| 21 | Training materials and modes of training & expectations from LIC | R,A | C,I |
| 22 | Training - zonal / central / unit office personnel | R,A | C,I |
| 23 | Pilot Go Live & final GO Live checklist and formal request for LIC help in stakeholders availability | R,A | C,I |
| 24 | Pilot & final Go Live SSL certificates requirement, procurement and set up | R,A | C,I |
| 25 | Coordination & facilitation with LIC for performance benchmark testing / audit | R,A | C,I |
| 26 | Performance benchmarking audit and report | R,A | C,I |
| 27 | Availability of SME from each source system during the design and build phase | C,I | R,A |
| 28 | On time Sign off from LIC P&GS on all the migration design, rules and technical documents produced during the design phase | C,I | RA |

## Annexure XXVIII: Roles and Responsibilities of Bidder and LIC: RACI Matrix

| S.No | Project Function | BIDDER | LIC |
|---|---|---|---|
| 29 | Availability of data for the migration | C,I | R,A |
| 30 | Data correction | C,I | R,A |
| 31 | Reconcilliation of Data Production-Source | R,A | C,I |
| 32 | Source Data Model Study & Understanding of Data Model | R,A | C,I |
| 33 | Analyse migration elements | R,A | C,I |
| 34 | Extraction from source data files | R,A | C,I |
| 35 | Implement of Extraction Business Rules | R,A | C,I |
| 36 | Migration of data, staging environment and DC and DQ | R,A | C,I |
| 37 | Data Mapping | R,A | C,I |
| 38 | Field Mapping | R,A | C,I |
| 39 | Pre- Verification of staging data (Data Quality) | R,A | C,I |
| 40 | Load Staging with extracted data | R,A | C,I |
| 41 | Load data to Target Staging tables | R,A | C,I |
| 42 | Reconcilliation of Data Production-Staging | R,A | C,I |
| 43 | Source v Staging Reconciliation Data Comparison | R,A | C,I |
| 44 | Reload data to staging | R,A | C,I |
| 45 | Validation and Transformation | R,A | C,I |
| 46 | Apply data rectification for data to be loaded to appropriate target | R,A | C,I |
| 47 | Load data files into target | R,A | C,I |
| 48 | Data quality in Target | R,A | C,I |
| 49 | Source v Target Reconciliation Data Comparison | R,A | C,I |
| 50 | Log error while data loading (Fallout Management - Tracking of Load Process) | R,A | C,I |
| 51 | Fallout and Reconciliation | R,A | C,I |

R : Responsible for executing the task

A : Accountable for success and completion of the task

C :Consulted for advice and guidance

I : Informed on Progress

Authorized Signatory

With Seal of Company