

Life Insurance Corporation of India – RFP/Tender for onboarding System Integrator (SI) to Implement Network Security Tools (LIC-CO/IT-BPR/NW/RFP/2023-2024/NS dated 06 February 2024)

CORRIGENDUM-VI

S.No.	RFP Section	Sub-Section	Pg No	RFP Clause	Bidder Query	LIC Response
1	Annexure D	Revised Annexure D- Technical Criteria #3		<p>The Bidder during the last 7 years preceding to the date of this RFP, must have supplied/ implemented and supported/ maintained NAC solution to clients in the PSU/Government/Private/BFSI Sector Firms with more than 500 branches across different locations in India for minimum of:</p> <ul style="list-style-type: none"> •Each reference of 55000 IP Addresses and above -> 5 Marks •Each reference of 45000 IP Addresses and above -> 4 Marks •Each reference of 35000 IP Addresses and above -> 3 Marks •Each reference of 25000 IP Addresses and above -> 2 Marks <p>Maximum of three references to be provided and subject to maximum of 15 marks. (Supporting Document: Bidder (SI) should provide Copy of the Purchase order/Work order/engagement letter along with invoices and/or Certificate of completion of the work)</p>	<p>Request LIC to modify clause as below :</p> <p>The Bidder during the last 5 years preceding to the date of this RFP, must have supplied, implemented and supported NAC solution to clients in the PSU/Government/Private/BFSI Sector Firms with more than 500 branches across different locations in India for minimum of:</p> <ul style="list-style-type: none"> •2 references of 55000 IP Addresses and above -> 10 Marks •2 references of 40000 IP Addresses and above -> 7 Marks •2 references of 25000 IP Addresses and above -> 5 Marks <p>Maximum of three references to be provided and subject to maximum of 10 marks.(Supporting Document: Bidder (SI) should provide Copy of the Purchase order/Work order/engagement letter along with invoices and/or Certificate of completion of the work)</p>	Please refer to Revised Annexure-D Technical Scoring.
2	Annexure F - Technical Compliance	NAC Technical Specification > Point no. 64	Excel sheet-1	The proposed solution should provide atleast 1TB of log storage space with RAID 10	<p>Request is to modify this clause to</p> <p>The proposed solution should provide atleast 1TB of log storage space with RAID 5</p> <p>RAID 5 offers better storage efficiency compared to RAID 10 since it only requires one disk for storing parity information. This allows for a higher usable storage capacity since not all drives are utilized for mirroring. On the other hand, RAID 10 requires mirroring, which reduces the overall usable capacity</p>	Please refer to Revised Annexure-F Technical Compliance.
3	Annexure F - Technical Compliance	SLB Technical Specifications/ SLB	17	The proposed solution should support a comprehensive list of monitoring methods for backend services, including Diameter, DNS, FTP, Gateway ICMP, HTTP, HTTPS, TCP half-open, TCP, LDAP, MSSQL, MYSQL, MQTT, POSTGRESQL, POP3, IMAP, NNTP, Radius, SIP, and custom external scripts.	<p>The feature asked in the spec are specifically used in Service provider environment. The recommended and most commonly used health monitoring methods for backend service are http, https, tcp,dns, etc.</p> <p>Request you to amend the spec as mentioned.</p> <p>The proposed solution should support a comprehensive list of monitoring methods for backend services, including DNS, FTP, Gateway ICMP, HTTP, HTTPS, TCP half-open, TCP, LDAP, POP3, IMAP, NNTP, Radius, and custom external scripts.</p>	Please refer to Revised Annexure-F Technical Compliance.
4	Annexure F - Technical Compliance	SLB Technical Specifications/ SLB	19	The proposed solution should support various types of load balancing configurations for handling traffic, including standard reverse proxy, forwarding in L2, IP forwarding, high-performance mode, stateless mode, reject mode, DHCP relay, and message routing for SIP, Diameter, and MQTT traffic.	<p>Request you to amend the spec as mentioned</p> <p>The proposed solution should support various types of load balancing configurations for handling traffic, including standard reverse proxy, forwarding in L2, IP forwarding, Direct Server Return, Immediate and Delayed Binding and One Arm Topology Application.</p>	Please refer to Revised Annexure-F Technical Compliance.
5	Annexure F - Technical Compliance	SLB Technical Specifications/ SLB	35	The Server Load Balancer should support SQL-based querying for health checks for databases such as Oracle, MSSQL, MySQL, PostgreSQL, and others as needed in the future.	<p>This spec is duplicate to spec no 17 , hence request to delete the specs</p>	Please refer to Revised Annexure-F Technical Compliance.
6	Annexure F - Technical Compliance	SLB Technical Specifications/ SLB	44	The proposed solution's Stateful Session Failover should be supported between a minimum of 8 units, aligning with the strategy for infrastructure growth by clustering multiple appliances.	<p>The clustering is always achieved via clubbing of the two appliances in HA mode hence appliances can be deployed in active-active and active- standby topology environment.</p> <p>Request you to amend the spec as mentioned.</p> <p>The proposed solution's Stateful Session Failover should support both Active - Active and Active - Standby topology.</p>	Please refer to Revised Annexure-F Technical Compliance.

7	Annexure F - Technical Compliance	SLB Technical Specifications/ GTM	28	The DNS system should be able to isolate services such as recursive and authoritative resolution, directing traffic to the DNS system onto different IP addresses and multiple NICs.	This feature ask in the spec is separate solution of DNS system which should not be part of ADC solution. DNS is recommended to be a dedicated solution. hence request to delete the specs	Please refer to Revised Annexure-F Technical Compliance.
8	Annexure F - Technical Compliance	SLB Technical Specifications/ Device Administration	9	The vendor should provide a service for uploading these snapshots and receiving feedback on the health of the unit, including missing hotfixes and best practice adherence.	Request you to amend the spec as mentioned. The vendor should provide a service for uploading these snapshots/syslogs etc. and receiving feedback on the health of the unit,	Please refer to Revised Annexure-F Technical Compliance.