



भारतीय जीवन बीमा निगम
LIFE INSURANCE CORPORATION OF INDIA

IT DEPARTMENT, CENTRAL OFFICE, JEEVAN SEVA ANNEXE, S.V.ROAD, SANTACRUZ (W), MUMBAI- 400 054

Ref: CO-IT/CSD/2020-2021/VHK

Date: 10.01.2022

**Re: Anti phishing and Brand Monitoring RFP
CO-IT/CSD/2021-2022/1 dated 7th December 2021**

This is with reference to the RFP released by the Life Insurance Corporation of India on 7th December, 2021 captioned above. Further modifications to this RFP are given below:

SL No	BID DOCUMENT PAGE NO., CLAUSE NO.	ORIGINAL TENDER CONDITION /CORRIGENDUM	MODIFICATIONS/REVISED CONDITION
1	Page No.20 Para r	SLA Type Incident Nature – Brand Abuse < 48.00 hours	Maximum 5 working days.
2	Page 21 Section G : Penalties	b) Failure to detect incidences related to phishing: Penalty for Delay in takedown of Phishing sites shall be calculated on an incident basis as under: Resolution time : Penalty amount Within 24 hours : No penalty More than 24 hours, but less than 48 hours : 0.25% (+GST) of Total Quarterly Payment More than 48 hours, but less than 72 hours : 0.50% (+GST) of Total Quarterly Payment More than 72 hours : 1.00% (+GST) of Total Quarterly Payment Penalty for Delay in takedown of Brand Abuse shall be calculated on an incident basis as under: Resolution time : Penalty amount Within 48 hours : No penalty More than 48 hours, but less than 96 hours : 0.25% (+GST) of Total Quarterly Payment More than 96 hours, but less than 192 hours : 0.50% (+GST) of Total Quarterly Payment More than 192 hours : 1.00% (+GST) of Total Quarterly Payment	b) Failure to detect incidences related to phishing: Penalty for Delay in takedown of Phishing sites shall be calculated on an incident basis as under: Resolution time : Penalty amount Within 24 hours : No penalty More than 24 hours: 0.25% (+GST) of Total Quarterly Payment Penalty for Delay in takedown of Brand Abuse shall be calculated on an incident basis as under: Resolution time : Penalty amount Within 5 working days : No penalty More than 5 working days : 0.25% (+GST) of Total Quarterly Payment
3	Page no. 1 & Page no. 3 Activity Schedule	Last date & time for submission of bids : 12 th January, 2022, 03.30 p.m.	Last date & time for submission of bids : 21 st January,2022, 02.00 p.m.
5	Page no. 3 Activity Schedule	Bid opening date, time & venue (Eligibility) : Wednesday, 12 th January, 2022, latest by 4.00 pm	Bid opening date, time & venue (Eligibility): Friday, 21 st January, 2022, latest by 2.30 p.m.

These amendments will form a part of the RFP for “Anti phishing and Brand Monitoring” ref no CO-IT/CSD/2021-2022/1 dated 7th December 2021. All the bidders are requested to take note of the amendments and respond accordingly.

Executive Director (IT/BPR)