

**Life Insurance Corporation of India  
Central Office, Mumbai**



**Response to pre-bid queries-3 dated 18<sup>th</sup> October 2023**

**Life Insurance Corporation of India – RFP for Onboarding bidder to conduct Information and Cyber Security Audits, CO-ERM-IT-CSD-2023-2024/Audit dated 01 September 2023**

This is with reference to the RFP released by the Life Insurance Corporation of India captioned above.

SI. No	RFP Name	RFP Section	Sub-Section	Pg. No.	RFP Clause	Bidder Query	Response
1	RFP for Onboarding bidder to conduct Information and Cyber Security Audits	Section C – Instructions to Bidders (ITB)	3. Submission of Bid	15	Point - c) The bidders should submit the below bid documents in hard copy in separate sealed envelopes super-scribed as: a. Envelope 1 - Eligibility bid b. Envelope 2 - Technical bid c. Envelope 3 - Commercial bid (Indicative Price)	As per the RFP we will submit all 3 envelopes separately for Hard copies along with Pen drive ( for soft copy)with separate 3 folders & entire thing we will put in 4th envelope as per Point no- ( g) of page 15 . Our understanding is - “we will use 1 pen drive for all 3 folders i.e. Eligibility , Technical & commercials ( Zipped & password protected ) & put it in the 4th folder along with Hard copies . OR Do we have to use 3 different Pen	The bidders should submit the following –  A. The bidders should submit the below bid documents in hard copy in separate sealed envelopes super-scribed as: a. Envelope 1 - Eligibility bid b. Envelope 2 - Technical bid c. Envelope 3 - Commercial bid (Indicative Price)  And  B. 1 pen drive for all 3 folders i.e.

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	RFP for Onboarding bidder to conduct Information and Cyber Security Audits	Section C – Instructions to Bidders (ITB)	3. Submission of Bid	15	Point – f ) Along with the hard copies, the bidder should also submit softcopies of the respective bids in a pen-drive. Each bid should be in separate folders, zipped and password protected with unique passwords.	Drives for each ( i.e., One for Eligibility bid , second for Technical bid & third for commercials bid ) . Please clarify.	Eligibility, Technical and commercials(Zipped and password protected with different passwords for each)  Or  Separate password for each of Eligibility, Technical Evaluation and Commercial bids via separate email. The bidders to submit passwords for each bid via separate email after receiving communication from LIC.
2	Onboarding bidder to conduct Information and Cyber Security Audits	-	-	-	-	We would like to request to allow us time to submit the Bank Guarantee against the RFP: Onboarding bidder to conduct Information and Cyber Security Audits by Friday 27th Oct, 2023.  As our Bank is asking for extra time for the same.	Please adhere to RFP clause
3	Onboarding bidder to conduct Information and Cyber Security Audits	-	-	-	-	Please help us with IFSC Code for Bank Guarantee.	For submitting bank guarantee to LIC of India in physical form, IFSC and account number are not required. If any vendor / customer is asking for IFSC and account number for submitting bank guarantee to LIC of India, it is to be presumed that they are planning to submit bank guarantee through SFMS platform (Structured Financial Messaging System) which is not accepted.

**Executive Director (ERM)/CRO**