

Annexure D: Technical Scoring

Sr. No.	Criteria	Sub-Criteria	Marks	Max Marks	Bidder's Response	Reference	
1	The Bidder should have relevant years of experience in providing Information Security Services to organisations in PSU/Private Sector Firms with a market cap of 500 crores or BFSI Sector, as per regulatory requirements, guidelines, and mandate of IRDAI/SEBI/RBI/Government/Regulatory body in India.	10 Years and more	10	10		Appendix 1 <Note: Kindly hyperlink to the respective Appendix>	
		5 Years and more	5				
2	The Bidder should have carried out relevant work related to Information Security Services provided to organisations in PSU/Private Sector Firms with a market cap of 500 crores or BFSI Sector, as per regulatory requirements, guidelines, and mandate of IRDAI/SEBI/RBI/Government/Regulatory body in India during the last 05(five) financial years from the date of this RFP.			50		Appendix 2 <Note: Kindly hyperlink to the respective Appendix>	
		Information Security Risk Management	Minimum 5 instances				10
			Minimum 2 instances				5
		Vendor/ Third party Risk Management	Minimum 5 instances				10
			Minimum 2 instances				5
		Implementation of Information security management system (ISO 27001)	Minimum 5 instances				10
			Minimum 2 instances				5
		Business Continuity Management system (BCMS) plan development and its implementation, Regular testing, etc. as per ISO 22301 standard	Minimum 5 instances				10
			Minimum 2 instances				5
		Implementation of SDLC Framework	3 instances and above				10
			Minimum 2 instances				5
		3	The Bidder should have permanent professionals with any of CISA/CISM/CISSP/OSCP/ISO 22301/ISO 27001 LA/LI/CEH employed with them.				25 resources and above
15 resources and above	15						
4a	The Bidder must have an average annual turnover of in crores per annum during any of the 02 (two) years out of last 03(three) financial year(s) i.e., FY2022-2023, FY2021-2022 and FY2020-2021.	Turnover > 10 crores	10	10		Appendix 4 <Note: Kindly hyperlink to the respective Appendix>	
		Turnover > 5 crores	5				

Sr. No.	Criteria	Sub-Criteria	Marks	Max Marks	Bidder's Response	Reference
4b	For start-ups/MSMEs, the Bidder must have an average annual turnover in crores per annum during any of the 02 (two) years out of last 03(three) financial year(s) i.e., FY2022-2023, FY2021-2022 and FY2020-2021.	Turnover > 2 crores	10			
		Turnover > 50 Lakh	5			
5	The bidder shall provide a technical presentation related to the in-scope services showcasing the following: <ul style="list-style-type: none"> Approach for conducting the services Relevant Experience Relevant skillsets 		10	10		Appendix 5 <Note: Kindly hyperlink to the respective Appendix>

Note:

- Evidence to be submitted for each criterion should be part of the same response document. Proper naming and indexing should be done to avoid any ambiguity.
- The minimum score for successful qualification of the bidder in the Technical Scoring will be **70% (seventy percent)**.
- The bidders who qualify the technical evaluation will have to provide a Technical Presentation on the in-scope services to LIC. The schedule and venue of the same will be conveyed accordingly.
- Bidders have to use the response format/template for filling up the required information (Please note that, if not done, the bid may not be considered for evaluation).
- All the pages shall be duly signed by the authorized signatory of the bidder.

Authorized Signatory of the bidder

Name:

Designation:

Date:

Place:

Seal of the company

Appendices

1. Appendix 1:

Copies of the Letter of acceptance (LoA)/work order/ purchase order/ contract/ completion certificate/ confirming relevant experience. (To be shared in format mentioned below)

#	Name of Organization	Date of P.O/Contract	Project Duration (in years)	Value of P.O (INR)	Scope	Evidence	Pg. No. in current document
1	ABC	DD-MM-YYYY				E1	
2	DEF	DD-MM-YYYY				E2	
3							

- E1: Kindly hyperlink the respective Evidence in above table
- E2: Kindly hyperlink the respective Evidence in above table
- ...

2. Appendix 2:

Copies of the Letter of acceptance (LoA)/work order/ purchase order/ contract/ completion certificate/ confirming relevant experience during the last 05(five) years from the date of RFP.

a. Information Security Risk Management

#	Name of Organization	Date of P.O/Contract	Project Duration (in years)	Value of P.O (INR)	Scope	Evidence	Pg. No. in current document
1	ABC	DD-MM-YYYY				2a.1	
2	DEF	DD-MM-YYYY				2a.2	
3							

- 2a.1: Kindly hyperlink the respective Evidence in above table
- 2a.2: Kindly hyperlink the respective Evidence in above table
- ...

b. Vendor/ Third party Risk Management

#	Name of Organization	Date of P.O/Contract	Project Duration (in years)	Value of P.O (INR)	Scope	Evidence	Pg. No. in current document
1	ABC	DD-MM-YYYY				2b.1	
2	DEF	DD-MM-YYYY				2b.2	
3							

- 2b.1: Kindly hyperlink the respective Evidence in above table
- 2b.2: Kindly hyperlink the respective Evidence in above table
- ...

c. Implementation of Information security management value system (ISO 27001)

#	Name of Organization	Date of P.O/Contract	Project Duration (in years)	Value of P.O (INR)	Scope	Evidence	Pg. No. in current document
1	ABC	DD-MM-YYYY				2c.1	
2	DEF	DD-MM-YYYY				2c.2	

3							
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- 2c.1: Kindly hyperlink the respective Evidence in above table
- 2c.2: Kindly hyperlink the respective Evidence in above table
- ...

d. Business Continuity Management system (BCMS) plan development and its implementation, Regular testing, etc. as per ISO 22301 standard

#	Name of Organization	Date of P.O/Contract	Project Duration (in years)	Value of P.O (INR)	Scope	Evidence	Pg. No. in current document
1	ABC	DD-MM-YYYY				2d.1	
2	DEF	DD-MM-YYYY				2d.2	
3							

- 2d.1: Kindly hyperlink the respective Evidence in above table
- 2d.2: Kindly hyperlink the respective Evidence in above table
- ...

e. Implementation of SDLC Framework

#	Name of Organization	Date of P.O/Contract	Project Duration (in years)	Value of P.O (INR)	Scope	Evidence	Pg. No. in current document
1	ABC	DD-MM-YYYY				2e.1	
2	DEF	DD-MM-YYYY				2e.2	
3							

- 2e.1: Kindly hyperlink the respective Evidence in above table
- 2e.2: Kindly hyperlink the respective Evidence in above table
- ...

3. Appendix 3:

The Bidder should have permanent professionals with any of CISA/ CISM/ CISSP/ OSCP/ ISO 22301/ ISO 27001 LA/LI/ CEH employed with them.

#	Resource Name	Certification Name	Certification Number /ID	Certificate Issuance Date	Certificate Renewal Date	Evidence	Pg. No. in current document
1						E1	
2						E2	
3							

- E1: Kindly hyperlink the respective Evidence in above table
- E2: Kindly hyperlink the respective Evidence in above table
- ...

4. Appendix 4:

Annual audited balance sheet to be provided.

#	Financial Year	Total turnover (INR)	EBITA	Evidence	Pg. No. in current document

1	YYYY-YYYY			E1	
2	YYYY-YYYY			E2	
3					

- E1: Kindly hyperlink the respective Evidence in above table
- E2: Kindly hyperlink the respective Evidence in above table
- ...

Note: Bidders registered with NSIC/MSME, to provide valid NSIC/MSME Certificate.

5. Appendix 5:

The bidder shall provide a technical presentation related to the in-scope services: (Signed hardcopy along with pdf document to be shared post the presentation.)