Brief Description of Procurement	Expression of Interest (EOI) for Insurance Premium Collections (Premium Point) System Modernization
Bid Reference	LIC/CO/IT-SD/IPC/EOI/2022-23 dated 09.02.2023
Date and Time of Pre-Bid Meeting	16th February, 2023 (Thursday) at 15.00 Hrs.
Venue of Pre-Bid Meeting	Hosted virtually at LIC of India, Central Office, IT/SD Department, 2nd Floor, South Wing, Jeevan Seva Annexe Building, S. V. Road, Santacruz (W), Mumbai, Maharashtra – 400054.

The following officials of LIC of India were present in the pre-bid meeting:

1. Ms. Monica V. Jagdhari, Secretary, IT/SD
2. Mr. Rajan Swaminathan, Dy. Secretary, IT/SD
3. Mr. Pramod Kumar, Dy. Secretary, IT/SD
4. Mr. Sachin P. Tandel, Dy. Secretary, IT/SD
5. Mr. Nitin S. Biniwale, AO, IT/SD
6. Mr. Anoop Kumar, AO, IT/SD
7. Mr. Saurav Ganguli, AO, IT/SD

Proceeding of the pre-bid meeting is as follows:

1. At the outset, AO, IT/SD made a briefing about the purpose of the pre-bid meeting. Details pertaining to timelines, Online tendering guidelines, various Evaluation Stages, Eligibility criteria, Technical scoring, and other requirements were explained. Bidders were advised to submit Bids well before the closing time. Submitting the bid online in the last few hours before the bid closing time should be avoided in the bidder's own interest. Neither the Service Provider nor LIC will be responsible for any lapses /failure on the part of the bidder, in such cases.
2. Thereafter, prospective bidders were requested to put up their queries related to the tender document and were responded by Dy. Secretary, IT/SD.
3. It was informed to the Bidders that there would not be extension in the last submission date for the EOI and bidders to ensure EOI response submission within the mentioned timelines. Last date and time for EOI Online Submission : 15.03.2023 | 15.00 Hrs. (IST).

The responses to queries sought from prospective bidders in e-mail and those asked during the meeting have been compiled as annexure Pre-bid Queries.

The Bidders' following representatives have attended the pre-bid meeting:

#	Name of the Organization	Names of the Representatives
1	M/s Deloitte Touche Tohmatsu India LLP	Ms. Vinita, Ms. Shreeja, Ms. Shreya, Mr. Shridhar & Mr. Srimant.
2	M/s Ernst & Young LLP	Ms. Ela, Mr. Sudarshan, Mr. Sadish & Mr. Pratik
3	M/s Hewlett Packard Enterprise (HPE)	Ms. Yamini Dey
4	M/s Infosys Limited	Mr. Ankur & Ms. Pallavi
5	M/s KPMG India	Mr. Rahul Ghosh, Mr. Manish Tripathi
6	M/s Newgen Software Technologies Limited	Mr. Martin Prakash
7	M/s Persistent Systems Limited	Mr. Jaspreet, Ms. Jayati, & Mr. Rahul
8	M/s PricewaterhouseCoopers Private Limited	Mr. Ayon, Ms. Priyangi & Mr. Sumit.
9	M/s Red Hat India Private Limited	Mr. Deepak
10	M/s Tata Consultancy Services	Mr. Amal, Mr. Prashant, Ms. Hena,
11	M/s Tech Mahindra	Mr. Ashish & Mr. Karthik
12	M/s Walking Tree	Mr. Shiv

Annexure_Pre_Bid_Queries

Clarifications in regards to queries / suggestions received for
EOI Document for Insurance Premium Collections (Premium Point) System Modernization
Ref: LIC/CO/IT-SD/IPC/EOI/2022-23 dated 09.02.2023

#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
1	"Form 4 - Point F.ii. Page No. 49"	Please ensure to provide sufficient details in the Technology/Component	"The client specific artefacts related their technology stack and architecture of systems are confidential to the respective clients and we may not be able to share these client specific details as per the client agreement. Kindly consider a self-declaration for these criteria which covers the general details around the technology components deployed by us involving the various competencies similar to your project requirements."	Please be guided by the EOI Document
2	Form 4 - Project Citation Format and Assignment Scoring Page No. 46	Self-Assessment Score	Kindly share an Illustration of self-scoring considering the negative/positive markings for the 'Desired' components as well.	Please be guided by the EOI Document

#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
3	Introduction to the Project - Scope of services Page No. 7	Overview of the Programs - Program A	After going through the EOI document in detail, the criteria mentioned are more aligned to Program B - Revamp and implementation of the System. Kindly include criteria and citations required specific to Program A - Strategy and Advisory by modifying/adding some parameters specific for Program A.	Please be guided by the EOI Document
4	Form 4 - Project Citation Format and Assignment Scoring Page No. 46	Project citation	After going through the EOI document in detail, the criteria mentioned are more aligned to Program B - Revamp and implementation of the System. The scoring pattern is also more aligned towards Program B. Request two different and separate scoring systems for Program A and Program B	Please be guided by EOI Document
5	Form 4 - Project Citation Format and Assignment Scoring Page No. 46	Project citation	In the citations giving client project references, you have asked for very specific & named the technologies to be part of these projects executed by the bidders. However these are restrictive and also in some case may be precluding us from showcasing more advanced competencies and capabilities within the required project domain. Like for example, you have asked for React & Angular but have not mentioned flutter as a technology option. To avoid these gaps, can you also give the bidders the choice to include other similar technology choices as which are not mentioned and named by you but are relevant to the competency and within the domain of this project.	Requirement is Modern JavaScript Framework Specific Framework is example only for reference: "like React". Bidders can submit technology/competencies relevant to the requirement. Bidder to note, this is applicable for all the mentioned Technology Component/Requirement.

#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
				The specific mentioned components are examples/references only unless stated otherwise.
6	Commercial Proposal Evaluation Page 26	Evaluation Stage 4	Considering the nature of the work involved which has a lot of weightage on qualitative aspects and the vintage of the of bidders having the experience in executing this project, we would request LIC to consider QCBS (80:20 or 70:30) method for evaluation of the bidders.	Please be guided by the EOI Document .
7	Performance Management Page 58	Application Performance Benchmarking	Application, API's performance benchmarking metrics such as Expected Throughput, Average Response Time, Endurance Level , Concurrent users/active users and growth YOY, Memory and CPU threshold level	Inputs at the RFP Stage
8	ANNEXURE: ADOPT DIGITAL SERVICE BEST PRACTICES Page 66	Cloud Deployment Model	Are application components expected to run in IaaS model or in PaaS model?	The infrastructure for the application components will be provided by LIC on LIC Private Cloud. (Nutanix AHV Virtualization with RHEL OS .
9	Configuration Management Page 76	Existing Application Baseline	Baseline information on existing application such as Known functional, Technical Issues etc.,	Information will be shared during Technical Workshop and RFP Stage.
10	Key Considerations Page 13	Software Versioning	Version details of Existing software that have been used in the existing application	Information will be shared during Technical Workshop and RFP Stage.

#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
11	Key Considerations Page 13	Authentication & Identity Provider	Authentication and Identity of existing application - Active Directory, LDAP etc.?	Oracle WebLogic: Realm, Security Provider, Authentication, Authorization, Users Management. Security providers of WebLogic Server- ORACLE RDBMS Store - Weblogic RDBMS Security Store
12	Key Considerations Page 13	API Token	Authentication and Identity management of existing APIs e.g.: Tokenization.	Information will be shared during Technical Workshop and RFP Stage.
13	Existing Systems Page 10	License and support Information	License and support details of TIBCO	Yes Available
14	Existing Systems Page 10	System Architecture	Existing Application, Data , Integration and Deployment Architecture details	Information will be shared during Technical Workshop and RFP Stage.
15	General	Report and MIS	Existing Reports structure- Reports Database, No of Reports , Report server (If any)	Information will be shared during Technical Workshop and RFP Stage.
16	Existing Systems Page 10	BPM & Workflow	Workflow or BPM in the current system and the tools if used	Information will be shared during Technical Workshop and RFP Stage.
17	Existing Systems Page 10	DR tools	Current system DR - RPO and RTO, Tools used	Information will be shared during Technical Workshop and RFP Stage.
18	Existing Systems Page 10	Data Backup and Archival	Current Data Backup and Archival process	Information will be shared during Technical Workshop and RFP Stage.

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#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
19	Existing Systems Page 10	Mobile App Requirement	Is Mobile app expected as part of the architecture and development? If yes, Native /Hybrid app, Any preference for Mobile App Development platforms such as Flutter, Ionic, Cardova etc.,	Information will be shared during Technical Workshop and RFP Stage.
20	Existing Systems Page 10	Source Version Control and Management	What kind of version control systems is currently being used for managing source code? (svn/git/Github/GitLab etc)	Information will be shared during Technical Workshop and RFP Stage.
21	Key Considerations Page 13	DevSecOps platforms	What are the existing security activities that are executed as part of the development lifecycle for applications	Information will be shared during Technical Workshop and RFP Stage.
22	Key Considerations Page 13	DevSecOps platforms	Does the organization have existing Application Security Testing (AST such as SAST, DAST, or IAST) tools being used?	Information will be shared during Technical Workshop and RFP Stage.
23	Key Considerations Page 13	DevSecOps platforms	Does your organization constantly monitor production software?	Information will be shared during Technical Workshop and RFP Stage.
24	Key Considerations Page 13	DevSecOps platforms	How does your organization classify and manage identified application security defects, flaws, issues and vulnerabilities?	Information will be shared during Technical Workshop and RFP Stage.
25	Key Considerations Page 13	DevSecOps platforms	What kind of software security metrics at used and how are they managed?	Information will be shared during Technical Workshop and RFP Stage.
26	Key Considerations Page 13	DevSecOps platforms	How are standard identification, authentication and authorization requirements developed and applied for software development?	Information will be shared during Technical Workshop and RFP Stage.

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#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
27	Key Considerations Page 13	DevSecOps platforms	How does your organization embed application security champions and security engineers within the IT development organization?	Information will be shared during Technical Workshop and RFP Stage.
28	Key Considerations Page 13	DevSecOps platforms	How does the organization maintain an approved list of open source and third-party software in use?	Information will be shared during Technical Workshop and RFP Stage.
29	Key Considerations Page 13	DevSecOps platforms	Are the applications developed and deployed on any other cloud service provider other than LIC Nutanix cloud?	Information will be shared during Technical Workshop and RFP Stage.
30	Key Considerations Page 13	DevSecOps platforms	Is the organization willing to consider alternative approaches to DevSecOps adoption which compliments the 12 factor app methodology?	Information will be shared during Technical Workshop and RFP Stage.
31	Key Considerations Page 13	DevSecOps platforms	As per point 22, are there any specific thresholds set for the Oversight metrics?	Information will be shared during Technical Workshop and RFP Stage.
32	Page 20	Pre-Contract Integrity Pact	Kindly share Pre Contract Integrity Pact format to submit as a part of EOI response.	Pre Contract Integrity Pact format shared.
33	General	General	Is LIC open for modernization of application on any other language or platform or only in Java?	YES with consideration and compatibility to the existing Infrastructure and Technical Capability at LIC , Additional Information at RFP Stage.

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#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
34	"Pre-Qualification/Eligibility Criteria-#2, Page 17-	Bidders should have completed a minimum of 03 relevant projects."	Is it mandatory to have relevant projects from Life Insurance Industry? Can relevant project done in General Insurance and Banking would be considered in the Eligibility criteria.	Self-Explanatory. No such requirement to have the relevant projects from Life Insurance Industry is stated here.
35	The existing count of authorized agents/SBA/retired employee, #2.3	Background	Please confirm the total number of Users. The existing count of authorized agent/SBA/retired office mentioned is 47682. Does the active agents are excluded in these user numbers?	Information will be shared during Technical Workshop and RFP Stage.
36	EOI Timelines Page No. 4	Last date and time for EOI Online Submission	As per the EOI the submission date is Mar 15, 2023. Can we interpret that the partner shortlisting will happen in this timeline? & after this date the RFP submission will happen?	Shortlisting of Bidders will take place only post evaluation of the submitted EOI Response after the EOI submission due date .
37	Invitation for Expression of Interest, Page No. 7	The Scope of work will have to be carried out in accordance with the specifications in a detailed Request for Proposal (RFP) document which will be brought out by the LIC shortly.	When is the RFP expected to be released?	To be communicated separately with the shortlisted bidders post stage 2 Evaluations
38	2.2 Overview of the Programs Page No. 7		Is remodeling of existing Data part of the program?	YES, Information will be shared during Technical Workshop and RFP Stage.
39	2. Introduction to the Project Page No. 8	The Scope of this EOI has two parts:	Do we need to submit separate proposal for the scope of work as per Program A & Program B?	Single EOI Response .

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#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
40	5.1 Evaluation Stage 1 - Pre-Qualification/ Eligibility Criteria Page No. 17	Bidder must have proven experience demonstrated by completed assignments involving: a. API-driven development b. Java, Spring and Hibernate c. API Manager/Gateway d. Identity and Access Management e. DevOps and CI-CD f. Development of Modern and Scalable Platform	How many project citations with required details need to be submitted at a minimum? Can we assume 3 as the same is mentioned on page 18, "Bidders should have completed a minimum of 03 relevant projects"?	A minimum of 3 and maximum of 5 Relevant Project Citations need to be submitted.
41	5.1 Evaluation Stage 1 – Pre-Qualification/Eligibility Criteria Page No. 18	Bidders should have completed a minimum of 03 relevant projects.	Can the relevant project can be in any sector or (public sector /private sector) or any domain?	Yes, the relevant project can be of any sector / domain.
42	5.1 Evaluation Stage 1 – Pre-Qualification/Eligibility Criteria Page No. 19	Bid Processing Fee (Non-Refundable): INR 11,800/- (Rupees Eleven Thousand Eight Hundred Only) inclusive of Taxes. [INR 10,000/- Bid Fees + INR 1800/- GST.]	We understand that the payment can be done before the bid date i.e. Mar 15, 2023. Please confirm.	**Yes, the remittance of Bid fee is to be done before the last date of bid submission (15.03.2023).** **The details of remittance to be submitted like the UTR No and Date of Remittance.**

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#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
43	5.1 Evaluation Stage 1 - Pre-Qualification/ Eligibility Criteria Page No. 20	Pre-Contract Integrity Pact –This EOI (Notice Inviting Tender -NIT) is an offer made on the condition that the bidder will sign the Integrity Pact with LIC only those vendors/bidders who have entered into Pre-Contract Integrity Pact with LIC would be eligible to participate in the bidding.	Is the Pre-Contract Integrity Pact & Non-Disclosure Agreement (NDA) the same ? We have not been able to locate Pre contract integrity pact template in the EOI.	No, the Pre-Contract Integrity Pact and Non-Disclosure Agreement are different documents.
44	Evaluation Stage 2: Technical Scoring Criteria for shortlisting. Page No. 20	After stage 2 evaluations, the bidders will be shortlisted for the detailed workshop on existing application and submission of Technical and Commercial proposal.	When will stage 1 & Stage 2 evaluation happen? What details are expected in stage 1 & stage 2 evaluations? Based on what submission will the bidders be shortlisted post evaluation stage 2?	The details are already available in the EOI Document. Please be guided by that.
45	5.2.2 Table A: Technical Scoring Criteria Page No. 21	Technology Criteria for Relevant Assignment for Scoring	How much score will get assigned to M/D technology criteria? If technology criteria are desired then why is there a negative marking?	Project with (M) Mandatory Component are considered as relevant project for consideration of the project credentials submitted by Bidder.

Bidder must only submit projects that necessarily involve the mandatory technology components as mentioned.

Marking are for the desired competencies /capabilities. |

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#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
46	5.2.2 Technical Scoring Criteria Page No. 21	Operating System	In containerized deployment OS will be completely abstracted, in this scenario will this scoring be applicable?	Information will be shared during Technical Workshop and RFP Stage.
47	5.2.2 Technical Scoring Criteria Page No. 22	Middleware/Application Server - Redhat JBoss	For containerized architecture, no application server is required during runtime as the application jars are invoked from the docker image/docker file. In those cases, will these scoring criteria be still applied/applicable?	Information will be shared during Technical Workshop and RFP Stage.
48	5.2.2 Technical Scoring Criteria Page No. 22	5.2.2 Technical Scoring Criteria	Will there be any additional scoring criteria for cloud native design patterns like Kubernetes, service mesh etc.?	Scoring as per stated criteria.
49	5.2.2 Technical Scoring Criteria Page No. 22	Rule Management	In Rule Management, we have used camunda rule engine. Will it be considered?	YES.
50	5.2.4 Table C: Additional Mandatory Requirements Page No. 25	Technical Submission of the Bidders covering:	As Is there any template for this submission as Form 5 only consists of the headers?	No such template for Form 5 Submission.
51	5.3.1 Technical Proposal from the Shortlisted Bidders. Page No. 26	Technical Approach(Qualified / Not Qualified)	We are assuming the proposal submitted would be the Technical approach which will be evaluated for qualification. Also, what will be the qualifying criteria for the Technical Approach?	Information will be shared during Technical Workshop and RFP Stage.
52	5.2.4 Table C: Additional Mandatory Requirements Page No. 26	Technical Submission of the Bidders covering:	Under Evaluation Stage 2 are we expected to do a technical submission? If Yes, can this be done without the application walkthrough & scope finalization?	Yes , Evaluation Stage 2 is scoring based on Bidder competencies and capability in desired areas.

#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
53	5.3.1 Technical Proposal from the Shortlisted Bidders. Page No. 26	Proof of Technically Acceptable Solution (Prototype),	Will POC be part of the Technical submission & what would be scope of the POC?	Information will be shared during Technical Workshop and RFP Stage.
54	7. PRIVACY, Page No. 72	-	Is LIC going to provide the entire development environment within their network?	Bidder to arrange. Refer EOI Document . Section 4. Key Considerations Item 18, 19.
55	20. VULNERABILITY AND PATCH MANAGEMENT Page No. 78.	20. VULNERABILITY AND PATCH MANAGEMENT	No OS level VULNERABILITY and PATCH management should be done from xxx as LIC will provision the Compute Infrastructure from this LIC Nutanix Cloud as mentioned in Key considerations. Is our assumption correct?	Bidders Responsibility. Further Information will be shared during Technical Workshop and RFP Stage.
56	Generic	Generic	Do we have to maintain two separate applications that live side by side while migration?	Existing Application will continue to be managed by LIC.
57	Generic	Generic	Will it be on premises or cloud?	Infrastructure will be provided by LIC. Information will be shared during Technical Workshop and RFP Stage.
58	Generic	Generic	If its cloud, then what is the criteria of onboarding CSP.	Information will be shared during Technical Workshop and RFP Stage.

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#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
59	Section 2.1.b, Intent, Page No. 7		It is mentioned that the TSP "Rewrite existing system without compromising its current functionality to end users and deliver enhanced user experience." Is the expectation that the TSP would also provide insights on the possible enhancements to the existing portal?	Yes.
60	2.2.A, Page No. 7	Table, Program A	Is it correct to assume that the TSP would identify the reusable components as a part of the strategy?	Yes
61	Generic	Generic	What are the various languages in which the portal need to support?	Application to be in English and Hindi. UI Framework must support Indian Regional Languages. Further Information will be shared during Technical Workshop and RFP Stage.
62	Generic	Generic	What are the projected growth rates in the user base for the portal?	Information will be shared during Technical Workshop and RFP Stage.
63	Generic	Generic	What is the nature of the user with role as Chief Organizer?	Information will be shared during Technical Workshop and RFP Stage.

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#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
64	Generic	Generic	It is mentioned that the premium point application is more than 15 years old. Where does the relevant data captured (historical and future) reside for the current application? What is the expectation for data from the future application to be developed?	Information will be shared during Technical Workshop and RFP Stage.
65	Generic	Generic	Is there a difference in authorization (roles & responsibilities) for various roles mentioned in the document? (e.g., empowered agents vs. LICA and/or Senior Business Associate vs. Empowered Retired Employees)	Information will be shared during Technical Workshop and RFP Stage.
66	Authorization for signing of all documents related to EOI	Generic	It is Mentioned as "(a) To be signed by the bidder's company's Board / Director / Managing Director" Request allow to Company Secretary to authorized the signatory for this EOI Please amend the statement as "(a) To be signed by the bidder's company's Company Secretary/ Board / Director / Managing Director"	Agreed. Refer Corrigendum.
67	Point no.5 / 5.1 / 2 Page No. 17	Bidders should have completed a minimum of 03 relevant projects.	We assume as the relevant project means any project for portal development/ customization / migration /revamp in BFSI domain. Please confirm and amend the clause as " Bidders should have completed a minimum of 02 relevant projects in BFSI Domain"	Relevant Project means assignments with (M) Mandatory Component . Bidder must only submit projects that necessarily involve the mandatory technology components as mentioned.

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68	Point no.5 / 5.1 / 7 Page No. 18	The Bidder(s), who have been associated with LIC for any contract within the period of last 5 years (from the date of this EOI), have to submit the satisfactory performance and timely delivery completion to be eligible to participate in the bid. Certificate to be issued by the competent authority in LIC. Letter from Authorized Signatory of LIC.	We have ongoing project in LIC and completed MPV level milestones. Please allow us to produce the ongoing assignment experience in LIC with self-declaration or CA certificate with assignment details.	Please be guided by the EOI Document.
69	Pre-Contract Integrity Pact	Please share the relevant Pre-Contract Integrity Pact editable format. Please clarify is the Pre-Contract Integrity Pact to submit on plain paper or Stamp Paper. If on stamp paper then please mention the value for same.		Shared. Plain Paper.
70	Point 5.2 Evaluation Stage 2: 5.3 Evaluation Stage 3: (RFP - Technical and Commercial Proposal Submission) 5.4 Evaluation Stage 4: RFP - Commercial Proposal evaluation Page 19, 25 & 26.	Bidders, whose bids are responsive, based on eligibility criteria and score at least overall 70 % (70 marks) score in technical evaluation will be eligible for shortlisting or participation in the RFP and stage 3 evaluations.	We assume the commercial proposal will be the part of RFP and is this RFP based on QCBS evaluation process? Please confirm.	Please be guided by the EOI Document.

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71	5.2.2 Table A: Technical Scoring / Sl. No. 18. Page No. 23	Criteria Client: Life Insurance Firm (-3) marks for Clients other than life Insurance. If this under Desired (D) category.	Please allow bidder to produce the project citation from BFSI domain without negative marking.	Please be guided by the EOI Document.
72	5.2.2 Table A: Technical Scoring / Sl. No.20. Page No. 23	Letter of Appreciation/Satisfactory Performance Letter for Assignment from Client	We have NDA with some client, as per NDA and legal T&C. We are unable to disclose client detail/information and any communication with others Request to allow submitting the self-declaration or CA certification / declaration for project Citation with pseudonym. Please confirm and amend.	Please be guided by the EOI Document.
73	Bid Securing Declaration Form	(Notarized on stamp paper)	Please mention the value for stamp paper.	INR 500/-
74	Form 4: Project Citation Format and Assignment Scoring.	Name of the project Client for which the project was executed Name and contact details of the client	We have NDA with some client, as per NDA and legal T&C. We are unable to disclose the project name, client name and Name and contact details of the client. Request to allow submitting the pseudonym detail with self-declaration or CA certification/declaration for project Citation. Please confirm and amend. Also allow bidder to submit the available relevant supporting document with Masked non-disclosure details. Please confirm.	Please be guided by the EOI Document.

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#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
75	Form 5: Technical Submission, Page No. 50	Technical Submission of the Bidders must cover the following: Understanding of the Requirement. Approach and Methodology Bidders competency Submission on the platforms/solutions relevant to this scope of work Modern and Scalable Platform architecture Re-design with open source Delivery excellence practices such as DevSecOps, CI/CD Note of Agile Software Development.	5.3 Evaluation Stage 3: (RFP - Technical and Commercial Proposal Submission) 5.3.1 Technical Proposal from the Shortlisted Bidders. Is the above technical submission at stage 3? Because in point no indicate below mentioned as – Shortlisted bidders will have a detailed workshop on the existing application to understand the scope and requirement for Application rewrite , Product Vision , and jointly a Scope of Requirement will be finalized (Initial Work Inventory, epics, current state, user stories). Bidder will then be asked to submit a technical and lump sum proposal for the Platform and Product Delivery.	Yes, the detailed technical proposal submission is a part of Stage 3 Evaluation.
76	Format Curriculum Vitae (CV) of Key Personnel Page No. 51	3. Name of Staff [Insert full name]:	As per our internal policy it is challenge to submit the Name profile and it is no assurance that the person will available at evaluation stage and Project execution stage. Request to accept the profile without personal details like Name of Staff [Insert full name], Date of Birth, previous employment details etc. please confirm.	Please be guided by the EOI Document.
77	Generic	Generic	As a strategy partner would like to introduce CoE, do you have already DevOps CoE in place?	Inputs will be invited during Technical Workshop and RFP Stage.

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#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
78	Generic	Generic	Whatever platform we develop would it be used only for this particular project or outside this project.	Platform can be used for other projects.
79	Generic	Generic	Business stakeholders will also be impacted agile & DevOps ways of working. Approximately how many of them will have to be coached and trained on this new way of working? Are they centrally located or operate from other locations? If later, which are those locations?	Information will be shared during Technical Workshop and RFP Stage.
80	Generic	Generic	What is the expected engagement timelines for the project?	Please refer Section 4, Table Sl. No. 15 of the EOI Document.
81	Generic	Generic	Are there any preferences for any public/ private cloud or any container platform?	LIC will be providing the infra on LIC Private Cloud.
82	Generic	Generic	Any existing tools in your landscape that provides SDLC automation? Like example microfocus loadrunner, Jenkins, Jira, any monitoring tools (ELK, Appdynamics) etc.	No . Further Information will be shared during Technical Workshop and RFP Stage.
83	Generic	Generic	Does LIC has any preference for any particular tool stack (for e.g. Open Source/Licensed, On Premise/Cloud, Atlassian, MicroFocus, Azure DevOps etc.)?	Please be guided by the EOI Document.

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84	Generic	Generic	Does LIC tried to adopt Agile/DevOps previously? If yes, what is the level of adoption of agile practices across the organization? Any learning or outcome that the customer wishes to share?	Information will be shared during Technical Workshop and RFP Stage.
85	2.2 Overview of the Programs Page No. 8	LIC may initiate Program A and Program B concurrently depending upon the progress, business requirement and feasibility of concurrent development and TSP Readiness.	As we understand, Program A is the blueprinting phase. Is the understanding correct?	Yes.
86	2.2 Overview of the Programs Page No. 8	LIC may initiate Program A and Program B concurrently depending upon the progress, business requirement and feasibility of concurrent development and TSP Readiness.	If the Program A is for blueprinting, how can these 2 phases are initiated concurrently? Can you please elaborate	Depending upon the progress of Program A and feasibility.
87	2.3 Background Page No. 9	Existing web URL	Unable to download Senior Business Associates /Empowered Agents User Guide. Can you please provide the same?	Please check at : https://merchant.licindia.in/merchant/MPusermanual.html
88	Features/ Functionality Page No. 11	Premium Collection facility	Is there a requirement to build a Payment Gateway Or is it only an integration with existing payment gateway that is required	Only Integration with existing PG. Further Information will be shared during Technical Workshop and RFP Stage.

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#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
89	Features/ Functionality Page No. 11	Merchant Onboarding / Cashier Onboarding	Can you please explain the role of Merchants & Cashiers?	Merchants/cashiers are users empowered by LIC to collect and deposit premiums/deposits received from policy holders.
90	4. Key Considerations Page No. 14	Contract Duration: The initial period of performance (POP) for the Contract is expected to be of 12 months including the maintenance phase.	Is 12 month duration for the Blueprinting & Implementation stage put together?	Yes.
91	5.2.1 Parameters for Stage 2 Evaluation: Page No. 20	a. Interested TSP should submit details of minimum 3 relevant projects. TSP may submit details of maximum up to 5 relevant projects (similar nature of assignment) which they have undertaken and gone live in the technical proposal. Such assignments must meet the Mandatory (M) requirements.	The understanding is that any projects undertaken with the technologies as mentioned in "5.2.2 Table A: Technical Scoring Criteria" would qualify. Please confirm.	The submitted assignments / projects must meet the Mandatory (M) requirements to qualify for scoring.
92	Relevant IT project experience (previous implementation of the Proposed system) Page No. 47	Self-Scoring on the Project by the Bidder as per Criteria below	Can you please explain how "Self-Assessment Score (20)" needs to be filled in?	Self-Explanatory.

#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
93	Form 5: Technical Submission Page No. 50	Technical Submission of the Bidders	Hope this is required only during the RFP response stage (and not at the EoI stage) - as the solution is not expected at this stage. Please confirm	Yes, this is required at Stage 3 Evaluation. At this stage make a submission on the understanding of the LIC's requirement and your technical competencies and capabilities.
94	Annexure: Project Requirements and Approach: Page No. 53	Detailed requirements	We understand that these requirements are indicative & the requirements will be finalized and provided during the RFP stage & during the workshops. Please confirm the understanding.	Yes, the understanding is correct.
95	2.4 Existing Systems Page No. 11	Integration	Middleware integration with EAI. Which platform for the middleware integration used? Is it leveraging the Oracle EAI platform?	Information will be shared during Technical Workshop and RFP Stage.
96	2.4 Existing Systems Page No. 11	Integration	What is eFEAP module? Where the logic for premium calculation is resides? Please elaborate on the tech stack of the eFEAP module?	Information will be shared during Technical Workshop and RFP Stage.
97	2.4 Existing Systems Page No. 11	Features & Functionality	How many modules are there? Please elaborate the technologies for these modules/application	Information will be shared during Technical Workshop and RFP Stage.
98	Key Consideration Page No. 13	Point 5 : 12-factor app methodology	Explain the cloud requirement for the new revamped portal?	Infrastructure will be provided by LIC.

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99	Key Consideration Page No. 13	Point 6 : Redhat Enterprise Linux, JBoss EAP, MySQL – LIC has Enterprise License Agreement. Oracle RDBMS – LIC has the setup with Compute and Storage Capacity	We understand LIC would like to leverage the current technology stack for which the license agreements are available? Please confirm.	Information will be shared during Technical Workshop and RFP Stage.
100	5.1 Evaluation Stage 1 Page No. 17	Identity and Access Management	Please confirm, if LIC is having any Identity & Access Management system. Can it be leveraged for the new revamped application?	Information will be shared during Technical Workshop and RFP Stage.
101	Generic	Validity of Proposal This proposal will remain valid for acceptance for a period of 04 weeks from the proposal date.	Request to allow to add this as part of our proposal and agreement	Please be guided by the EOI Document and Refer Corrigendum
102	Generic	Letter of Acceptance As the first step for the assignment, the LIC OF INDIA will issue Bidder a Letter of Acceptance. This letter will refer to proposal and confirm its acceptance. Initial payment, by cheque or draft drawn on a branch at the location of Bidder's branch submitting the proposal, must accompany the Letter of Acceptance	Request to allow to add this as part of our proposal and agreement	Please be guided by the EOI Document and Refer Corrigendum

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103	Generic	Lead Time Bidder will commence work within 12-16 weeks of receiving the requisite advance payment.	Request to allow to add this as part of our proposal and agreement	Please be guided by the EOI Document and Refer Corrigendum
104	Generic	Execution Infrastructure The LIC of India will provide necessary and adequate infrastructure to enable Bidder to fulfill its commitment for the assignment. This will be applicable for each Bidder Consultant associated with the project and will be arranged for and provided at no cost to Bidder. The infrastructure will include: i. Office space; ii. Hardware and software; iii. Computer consumable including stationery, printer ribbons/toner, magnetic storage media such as tapes, cartridges, DATs; iv. Office stationery and consumable; v. Secretarial assistance, if necessary at site; vi. Telephone, e-mail and fax facilities at site; vii. Meeting Room facilities including room equipped with a writing board, seating arrangements, computers/ terminals, overhead projector and consumables. (pl. mention if any additional infrastructure is to be	Request to allow to add this as part of our proposal and agreement	Please be guided by the EOI Document and Refer Corrigendum

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		provided). The above-mentioned infrastructure will be required for work to be carried out at the site of LIC of India during regular working hours. LIC of India shall make arrangements to provide for the same beyond these hours such as after regular working hours and on holidays (excluding only compulsory national holidays), whenever required.		
105	Generic	**Co-ordination** LIC of India will provide timely clarifications and feedback sought by Bidder's Consultants during the period of this assignment. LIC of India will allocate a Project Co-coordinator to interact with Bidder, fix appointments with various LIC of India Personnel and provide local assistance to Bidder's Consultants. The Project Co-coordinator will have necessary authorization from LIC of India to take decisions and Co-ordination.	Request to allow to add this as part of our proposal and agreement	Please be guided by the EOI Document and Refer Corrigendum

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106	Generic	**Assistance** The LIC of India will ensure, through its Project Co-coordinator, transfer of information, specification of mutually agreed change-requirements (Change Requests), availability of materials such as documents and equipment, meetings with relevant users and other personnel among other requisites for Bidder to understand and document the same for the purpose of time-bound formal approval by the LIC of India, before the service is undertaken by Bidder. Necessary and sufficient time will have to be spent by Users in LIC of India with Bidder personnel during this stage of the assignment	Request to allow to add this as part of our proposal and agreement	Please be guided by the EOI Document and Refer Corrigendum
107	Generic	Methodology, Tools and Techniques Bidder will use the methodology, tools and techniques as stated in the accompanying Technical Proposal. Any change in these, if desired by the LIC of India will need to be communicated to Bidder in writing with a reasonable notice period to allow for an assessment of their impact, if any, on schedule, technical requirements, feasibility and cost.	Request to allow to add this as part of our proposal and agreement	Please be guided by the EOI Document and Refer Corrigendum
108	Generic	Deliverables The deliverables will be as per the details of the deliverables provided in the accompanying Technical Proposal.	Request to allow to add this as part of our proposal and agreement	Please be guided by the EOI Document and Refer Corrigendum

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109	Generic	Acceptance of Deliverables LIC of India will carry out acceptance of deliverables (for the deliverables which are subject to acceptance procedure) as per the schedule presented in the accompanying Technical Proposal. The application software (if any) will be delivered/installed for acceptance to LIC of India as and when the same is ready for delivery. The actual Acceptance Testing of the software will be the responsibility of LIC of India. LIC of India will prepare the Acceptance Test data along with the expected test results (consistent with the detailed specifications of the system and any change-request agreed in the documents) and keep it ready at least four (4) weeks in advance before the scheduled commencement of the Acceptance Testing of the software. The acceptance testing will be based on the test cases provided by LIC of India. Bidder will provide support for any clarifications during the Acceptance Testing of the system. Defects if any, observed by LIC of India, will be notified to Bidder in writing not later than two (2) weeks of delivery. Bidder will correct the defects that are a deviation from the baseline immediately following the acceptance, whichever is later. LIC of India will confirm acceptance in writing to Bidder. The LIC of India shall not withhold or delay the issuance of acceptance certificate of any of the deliverables, if the deliverables	Request to allow adding this as part of our proposal and agreement.	Please be guided by the EOI Document and Refer Corrigendum

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		substantially meet the specifications or on account of any minor defects which have no material effect on the functionality of the deliverables. Notwithstanding the foregoing sentence, a deliverable shall be treated as accepted by LIC of India if the LIC of India (a) fails to provide the list of non-conformities within two (2) weeks of delivery, (b) fails to notify the acceptance of the deliverables in terms of this clause within the period of two (2) weeks from delivery, or (c) starts using the deliverable in a live production environment (other than as part of agreed review and acceptance testing procedure, such as UAT). Reworking of defects shall be at the cost of Bidder provided the defects are for reasons solely and entirely attributable to the Bidder, in all other cases it shall be to the account of the LIC of India. Items reported as defects that are not deviations from the immediate previous accepted baseline will be reported again through fresh Change Request documents under the Change Management Procedure described herein. Items reported through the Change Management Procedure will be dealt with separately.		

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110	Generic	Change Management Procedure A change identified at any stage of the assignment which requires the deliverable to deviate from the then current baseline or the approved deliverable of the previous baseline to be modified, will be conveyed by the LIC of India to Bidder or vice-versa in the form of a Change Request document. The request for change will then be assessed by Bidder to evaluate its impact on feasibility, time schedules, technical requirements in consequence of the proposed change and cost. Bidder will present this assessment to the LIC of India for its approval within a reasonable time period. Bidder will incorporate the change after receiving the LIC of India's written approval. In case of delay in approval by the LIC of India, the baseline itself may undergo a change; this will mean a reassessment of the charges. Changes in the requirements like office space, hardware/software, and tools etc. during the execution of the assignment will be conveyed by Bidder to the LIC of India. These will be evaluated jointly by the LIC of India and Bidder and will be provided by the LIC of India at no cost to Bidder.	Request to allow to add this as part of our proposal and agreement	Please be guided by the EOI Document and Refer Corrigendum

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111	Generic	**Payment of Invoices/Bills** All invoices and bills for the Application Software will be raised by Bidder as per the Payment Terms and will become due for payment within thirty (30) days of presentation. All payments are to be made by demand draft/cheque favoring XXXXXXXXXXXXXXXX. All payments due for more than thirty (30) days will attract an interest at the rate of 2 percent per month on the invoice amount calculated from the date the payment became due until the recovery is made in full with interest. Without prejudice to the other rights available, Bidder also reserves the right to withhold the provision of services till such time all the payments due to it under this Agreement have been made by LIC OF INDIA and any such withholding by the Bidder shall not be treated as breach by it of the provisions of this Agreement. All fees payable to Bidder are exclusive of any sales, use, value added tax, service , GST or taxes of a similar nature measured by the services, deliverables or charges thereon, imposed by any applicable taxing jurisdiction and where such taxes are applicable, LIC OF INDIA shall be responsible to pay or reimburse Bidder the amount of such taxes. Where applicable, Bidder shall invoice such taxes as a separate line item in applicable invoices and shall pay such amount of tax to	Request to allow to add this as part of our proposal and agreement	Please be guided by the EOI Document and Refer Corrigendum

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		the appropriate taxing authority upon receipt of such amount from the LIC OF INDIA. Any increase or decrease in the existing taxes or newly introduced taxes shall be to the account of the LIC OF INDIA. Each party is responsible for its own income taxes, corporate taxes and franchise taxes.		
112	Generic	**Reimbursement of Tax/Levy** Bidder shall be reimbursed for payment of any statutory duty/tax/levy including interest and/or new taxes or an increase in the rates of existing taxes or any other sum, if any payable in respect of any sales tax and/or any other state or central levy. This will apply retrospectively, if so applicable upon Bidder.	Request to allow to add this as part of our proposal and agreement	Please be guided by the EOI Document and Refer Corrigendum
113	Generic	**Intellectual property rights:** All intellectual property rights in the software, all tools, processes, software, utilities and methodology including any Bidder's proprietary products or components thereof any development carried out by Bidder thereto in the course of providing services hereunder, including customization, enhancement, interface development etc. shall remain the exclusive property of Bidder and LIC of India shall not acquire any right title or interest of any nature therein except to the extent provided herein. Bidder shall however grant in favour of LIC of India the right and non-exclusive, non-transferable, perpetual and irrevocable license to use the software for the purposes agreed hereunder. The foregoing license does not authorizes LIC	Request to allow to add this as part of our proposal and agreement	Please be guided by the EOI Document and Refer Corrigendum

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		of India to (a) separate Bidder pre-existing IP from the deliverable/software in which they are incorporated for creating a standalone product for marketing to others; (b) independently sell, lease, exchange, mortgage, pledge, license, sub license, assign or in any other way convey, transfer or alienate the Bidder pre-existing IP in favour of any person (either for commercial consideration or not (including by way of transmission), and/or (c) except as specifically and to the extent permitted by the Bidder in the relevant Statement of Work, reverse compile or in any other way arrive at or attempt to arrive at the source code of the Bidder pre-existing IP. All the Intellectual Property Rights (IPR) in the third party software used in providing services including those forming part of or incorporated into the deliverables shall remain with the respective third party owners/ Bidder's licensor and LIC of India shall have user rights in accordance with end user license agreement (EULA) as applicable to use of such software. Each Party shall be entitled to use in the normal course of its business and in providing same or similar services or development of similar deliverables for its other clients, the general knowledge and experience gained and retained in the		

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		unaided human memory of its personnel in the performance of this Agreement and Statement of Work(s) hereunder. For the purposes of clarity the Supplier shall be free to provide any services or design any deliverable(s) that perform functions same or similar to the Deliverables being provided hereunder for the Customer, for any other client or Customer of the Supplier (including without limitation any affiliate, competitor or potential competitor of the Customer). Nothing contained in this Section shall relieve either party of its confidentiality obligations with respect to the proprietary and confidential information or material of the other party.		
114	Generic Request to allow to add this as part of our proposal and agreement	**Warranty** Bidder shall warrant that the delivered software meets the requirements as specified in the detailed Specifications of the Application Software. This warranty shall remain valid for three (3) months after the acceptance of the software by the LIC OF INDIA or three (3) months after the delivery of the software, whichever is earlier. LIC OF INDIA shall promptly notify Bidder in writing of any 'defect' in the software arising due to the reasons solely and entirely attributable to Bidder under this warranty. Upon receipt of such notification, Bidder shall remove the 'defect' in the application software. The scope of the warranty shall be limited only to correction of any bugs that were left undetected during acceptance testing by the LIC OF INDIA. Warranty shall not cover any enhancements or changes in the application software, carried out after acceptance testing. This warranty is only valid for defects against approved Specifications. The above mentioned warranty shall also not apply if there is any (i) combination, operation, or use of some or all of the deliverables or any modification thereof furnished hereunder with information, software, specifications, instructions, data, or materials not approved	Please be guided by the EOI Document and Refer Corrigendum

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		by Bidder and operation of the deliverables on incompatible hardware not recommended by Bidder; (ii) any change, not made by Bidder, to some or all of the deliverables; or (iii) if the deliverables have been tampered with, altered or modified by the LIC OF INDIA without the written permission of Bidder; or (iv) defects in components or materials provided to Bidder by LIC OF INDIA in connection with the preparation of the deliverable. In case of breach of this warranty, LIC OF INDIA's exclusive remedy will be to obtain (1) the re-performance of the service or the correction or replacement of any service deliverable that provides substantially similar functionality or (2) if both parties mutually determines that such remedies are not practicable, a refund of the fees allocable to that part of the deliverable will be due to the LIC OF INDIA if already paid by the LIC OF INDIA. EXCEPT AS SET FORTH IN THIS AGREEMENT, BIDDER MAKES NO WARRANTIES TO LIC OF INDIA, EXPRESS OR IMPLIED, WITH RESPECT TO ANY SERVICES OR DELIVERABLES PROVIDED HEREUNDER, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ALL SUCH OTHER WARRANTIES ARE HEREBY DISCLAIMED BY THE BIDDER.		
115	Generic Request to allow to add this as part of our proposal and agreement	**Additional Support and Services** In case the LIC OF INDIA requires any additional support in execution of its tasks in respect of the assignment, it shall be provided to them by Bidder on availability-basis at its then current market rate.	Please be guided by the EOI Document and Refer Corrigendum
116	Generic Request to allow to add this as part of our proposal and agreement	**Travel and Related Expenses** Should the assignment require any travel by any Bidder expert outside their respective base location(s), the LIC OF INDIA will provide to-and-fro airfare, board-and-lodging expenses (or, arrangements for the same), as well as local transportation for all such travels.	Please be guided by the EOI Document and Refer Corrigendum

केंद्रिय कार्यालय, सूचना प्रौद्यौगिकी विभाग (सॉफ्टवेयर संसाधन) , जीवन सेवा अनुलग्नक, सांताक्रुज (पश्चिम), मुंबई **400054**

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#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
117	Generic Request to allow to add this as part of our proposal and agreement	**Cost Escalation** Bidder will monitor the cost components related to this assignment. At each milestone and at the time of periodic reviews, in case of variances against its budget for reasons not attributable to Bidder like delays in inputs/approvals by the LIC of India, non-availability of facilities at the LIC of India, increase in the scope of the agreed Change-Requirements or increase in the LIC of India's Implementation support requirements etc., Bidder will bring this to the attention of the LIC of India. All such cost increases will be discussed and mutually agreed upon. Bidder will then raise invoices, payment period and other conditions for such invoices, which will be similar to those for payments laid out in this proposal.	Please be guided by the EOI Document and Refer Corrigendum
118	Generic Request to allow to add this as part of our proposal and agreement	**Confidentiality** Both parties agree that they may, in the course of their business relationship with the other, acquire or be exposed to information that is proprietary or confidential to the other party, its affiliates or its or their respective clients. Both parties undertake, to hold all such information in strictest confidence and not to disclose such information to third parties nor to use such information for any purpose whatsoever save as may be strictly necessary for the performance of the assignment as mentioned in this proposal. The term "Confidential Information" as used herein means any information or documents disclosed by one party to the other party orally, and which is reduced to writing within a period of 3 days of the disclosure or in writing or including but not limited to any written or printed documents, samples, model, technical data/know-how, drawings, photographs, specifications, standards, manuals, reports, formulae, algorithms, processes, information, lists, trade secrets, computer programs, computer software, computer data bases, computer software documentation, quotations and price lists, research products, inventions, development, processes, engineering techniques, strategies, customers, internal procedures, employees and business opportunity and clearly identified and marked as "Confidential Information". The data contained herein shall not be disclosed, duplicated, used in whole or in part for any purpose other than to evaluate the	Please be guided by the EOI Document and Refer Corrigendum

#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
		proposal provided that, a contract is awarded to this proposal as a result of, or in connection with the submission of this data. Both the parties shall have the right to duplicate, use or disclose the data to the extent provided in the contract. These confidentiality restrictions shall be for the term of the resultant contract and for a period of two years thereafter. This restriction does not limit the right to use information contained in the data if it: a. Is obtained from another source without restriction. b. Is in the possession of, or was known to, the receiving party prior to its receipt, without an obligation to maintain confidentiality; c. becomes generally known to the public without violation of this Proposal; d. is independently developed by the receiving party without the use of confidential Information and without the participation of individuals who have had access to confidential information; e. is required to be provided under any law, or process of law duly executed.		
119	Generic Request to allow to add this as part of our proposal and agreement	**Non-employment** The LIC of India will neither offer to employ nor employ, directly or otherwise, any Bidder employee, associated for the purpose of, or with the assignment, during the period between the date of this proposal and two years from the completion of the assignment arising here from.	Please be guided by the EOI Document and Refer Corrigendum
120	Generic Request to allow to add this as part of our proposal and agreement	**Liability** Bidder shall be excused and not be liable or responsible for any delay or failure to perform the services or failure of the services or a deliverable under this Agreement, to the extent that such delay or failure has arisen as a result of any delay or failure by the LIC OF INDIA or its employees or agents or third party service providers to perform any of its duties and obligations as set out in this Agreement. In the event that Bidder is delayed or prevented from performing its obligations due to such failure or delay on the part of or on behalf of the LIC OF INDIA, then Bidder shall be allowed an additional period of time to perform its obligations and unless otherwise agreed the additional period shall be equal to the amount of time for which Bidder is delayed or prevented from performing its obligations due to such failure or delay on the part of or on	Please be guided by the EOI Document and Refer Corrigendum

#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
		behalf of the LIC OF INDIA. Such failures or delays shall be brought to the notice of the LIC OF INDIA and subject to mutual agreement with the LIC OF INDIA, then Bidder shall take such actions as may be necessary to correct or remedy the failures or delays. Bidder shall be entitled to invoice the LIC OF INDIA for additional costs incurred in connection with correction or remedy as above at time & material rate card as agreed upon between the parties. Neither party shall be liable to the other for any special, indirect, incidental, consequential (including loss of profit or revenue), exemplary or punitive damages whether in contract, tort or other theories of law, even if such party has been advised of the possibility of such damages. The total cumulative liability of either party arising from or relating to this Agreement shall not exceed the total amount paid to Bidder by the LIC OF INDIA in the preceding twelve months under that applicable work that gives rise to such liability (as of the date the liability arose); provided, however, that this limitation shall not apply to any liability for damages arising from (a) willful misconduct or (b) indemnification against third party claims for infringement		
121	Generic Request to allow to add this as part of our proposal and agreement	**General Indemnity** The LIC of India will, during the period of the coverage of this assignment, indemnify and hold Bidder harmless from any loss, injury, claim or damage resulting from any death or injury to any person or property of Bidder arising out of the use or possession of the equipment or location of the LIC of India by Bidder or its personnel, unless caused by the negligence of Bidder personnel and the limitation or liability provided herein shall not apply to such loss, injury, claim or damages.	Please be guided by the EOI Document and Refer Corrigendum
122	Generic Request to allow to add this as part of our proposal and agreement	**Indemnity for infringement of intellectual property rights** The LIC of India warrants that all software, information, data, materials and other assistance provided by it under this proposal shall not infringe any intellectual property rights of third parties, and agrees that it shall at all times indemnify and hold Bidder harmless from any loss, claim, damages, costs, expenses, including Attorney's fees, which may be incurred as a result of any action or claim that may be made or initiated against it by any third parties alleging infringement of their rights.	Please be guided by the EOI Document and Refer Corrigendum

#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
123	Generic Request to allow to add this as part of our proposal and agreement	**Force Majeure** Except to the extent otherwise provided herein, no liability shall result to other Party from delay in performance of from non-performance caused by circumstances beyond the control of the Party affected, including but not limited to act of God, fire, flood, explosion, war, action or request of governmental authority, accident, labour trouble but each of the hereto shall be diligent in attempting to remove such cause or causes. If such an event lasts for a continuous period of thirty (30) days, then either party may at any time thereafter while such performance continues to be excused, terminate this Assignment without liability, by notice in writing to the other party. However Bidder shall be entitled to receive payments for all services rendered by it under this Assignment.	Please be guided by the EOI Document and Refer Corrigendum
124	Generic Request to allow to add this as part of our proposal and agreement	**Arbitration** In the event of a dispute or difference of any nature whatsoever between Bidder and the LIC of India during the course of the assignment arising as a result of this proposal, the same will be referred for arbitration to Delhi International Arbitration Center (DIAC) Delhi High Court New Delhi by a sole arbitrator to be mutually appointed by the parties. Such Arbitration shall be governed by the provisions of the Indian Arbitration and Conciliation Act 1996 and the place of arbitration shall be New Delhi.	Please be guided by the EOI Document and Refer Corrigendum
125	Generic Request to allow to add this as part of our proposal and agreement	**Governing law:** This proposal shall be governed by and construed in accordance with Laws of India and the parties submit to the exclusive jurisdiction of the courts in Delhi.	Please be guided by the EOI Document and Refer Corrigendum

#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
126	Generic Request to allow to add this as part of our proposal and agreement	**Termination** The Agreement resulting from this proposal may be terminated: (a) by either party by giving the other party not less than ninety (90) days written notice of termination; (b) forthwith if either party commits any material breach of any term of this contract and which in the case of a breach capable of being remedied shall not have been remedied within thirty (30) working days of written notice to remedy the same; (c) forthwith by either party if the other party shall convene a meeting of its creditors or if a proposal is made for a declaration as insolvent or a proposal for any other composition scheme or arrangement (or assignment for the benefit of its creditors), or if a trustee receiver, administrative receiver or similar officer is appointed in respect of all or any part of the business assets of the other party or if an order is made or a resolution is passed for the purpose of the winding-up of the other party or for the making of an administration order (otherwise than for the purpose of amalgamation or reconstruction); (d) by either party pursuant to Force Majeure. Termination shall be without prejudice to any other rights or remedies a party may be entitled to hereunder or at law and shall not affect any accrued rights or liabilities of either party nor the coming into force or continuation in force of any provision hereof which is expressly intended to come into force or continue in force on or after such termination. In the event of this assignment being terminated, the LIC OF INDIA shall be liable to make payments of all the amount due under this assignment for which services have been rendered by Bidder's Consultant's. Forthwith on the expiry or earlier termination of this agreement, each party shall, return to the other party all documents and materials, belonging to the other party with regard to this assignment, or shall at the option of the disclosing party destroy all documents or materials in connection with this assignment.	Please be guided by the EOI Document and Refer Corrigendum

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#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
127	Generic Request to allow to add this as part of our proposal and agreement	**Notices** All notices, requests, demands and other communications under this proposal or in connection herewith shall be given to or made upon the respective parties as follows – Bidder:XXXXXXXXXXXXXXXXXXXXX, XXXXXXXXXX House, Raveline Street, Fort, Mumbai 400 001. With a copy to: General Counsel, XXXXXXXXXXXXXXXXXX, XXXXXXXXXXXX House, Raveline Street, Fort, Mumbai 400001. LIC of India: (pl. fill up the Address). Central Office, 'Jeevan Seva Annexe', 2nd Floor, South Wing, SV Road, Santacruz (West) Mumbai – 400054 or to such other person or addresses as any of the Parties shall have notified to the others. All notices, requests, demands and other communications given or made in accordance with the provisions of this proposal shall be in writing by letter, fax, email or telegram.	Please be guided by the EOI Document and Refer Corrigendum
128	Generic Request to allow to add this as part of our proposal and agreement	**Waiver** No forbearance, indulgence or relaxation by any Party at any time to require performance of any provision of this Proposal shall in any way affect, diminish or prejudice the right of such party to require performance of that provision and any waiver by any party or any breach of any provisions of this Proposal shall not be construed as a waiver or an amendment of the provisions itself, or a waiver of any right under or arising out of this Proposal.	Please be guided by the EOI Document and Refer Corrigendum

#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
129	Generic Request to allow to add this as part of our proposal and agreement	**Assignment** Neither Party shall be entitled to assign or transfer all or any of its rights, benefits and obligations under this proposal without the prior written consent of the other Party		Please be guided by the EOI Document and Refer Corrigendum
130	Generic Request to allow to add this as part of our proposal and agreement	**Nonexclusively** Bidder shall be free to do similar business either for itself or for any other party or offer similar services to any third parties but without in any way affecting the services agreed to be offered by Bidder under this Proposal.		Please be guided by the EOI Document and Refer Corrigendum
131	Generic Request to allow to add this as part of our proposal and agreement	**Independent Relationship** This Proposal is not intended to create a relationship such as a partnership, joint venture, agency, or employment relationship. Neither party may act in a manner, which expresses or implies a relationship other than that of independent party nor bind the other party.		Please be guided by the EOI Document and Refer Corrigendum
132	Generic Request to allow to add this as part of our proposal and agreement	**Modification** This proposal may be modified only by an amendment executed in writing by a duly authorized representative for each party.		Please be guided by the EOI Document and Refer Corrigendum
133	Generic Request to allow to add this as part of our proposal and agreement	**Publicity** Neither party shall publicize any information pertaining to this assignment or the other party without seeking the prior written consent of the other party.		Please be guided by the EOI Document and Refer Corrigendum
134	Generic Request to allow to add this as part of our proposal and agreement	**Entire Understanding** This Proposal together with the Schedules, Annexure and Exhibits hereto and executed by the parties hereto constitutes the entire understanding between the parties hereto with respect to the subject matter hereto and supercedes and cancels all previous negotiations thereof. To the extent permitted by Applicable Law, a party is not liable to another party in contract or tort or in any other way for a representation or warranty that is not set out in this Agreement.		Please be guided by the EOI Document and Refer Corrigendum

#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
135	Generic Request to allow to add this as part of our proposal and agreement	**xxxxxxxxxx Code of Conduct:** The business activities of the Bidder are self-regulated by the "xxxxxxxx Code of Conduct". The LIC of India undertakes that it will endeavor to promptly report any violation or potential violation of the Code by any person to the Local Ethics Counselor or the Principal Ethics Counsellor or the CEO of Bidder. Bidder, in turn, undertakes that it will maintain confidentiality of all communications received.		Please be guided by the EOI Document and Refer Corrigendum
136	Generic Request to allow to add this as part of our proposal and agreement	**Survival** The clauses of this proposal which by their nature are intended to survive shall so survive the termination/expiry of this proposal.		Please be guided by the EOI Document and Refer Corrigendum
137	Generic Request to allow to add this as part of our proposal and agreement	**Penalty** Liquidated damages shall be 0.5% of the value of delayed goods/ services subject to a limit of 5% of the value of the delayed goods/ services and shall be levied only if the delay is for reasons solely and entirely attributable to TCS and not for delay due to reasons attributable to Client and/or its other vendors or due to reasons of Force Majeure.		Please be guided by the EOI Document and Refer Corrigendum
138	2.2 Overview of the Programs Page No. 8	LIC may initiate Program A and Program B concurrently depending upon the progress, business requirement and feasibility of concurrent development and TSP Readiness.	The Program B solution & plan may have dependency on the outcome / recommendations of Program A. Given that, how are the solution, plan & commercial envisaged to be provided as part of the RFP stage.	Depending upon the progress of Program A and feasibility .
139	5. EVALUATION PROCESS Page No. 18	Evidence to be submitted - 3. Copy of purchase orders showing at least 3 years of operations.	Due to NDAs etc. with the existing clients, it would not be possible to share PO copies. In place of purchase order please allow submission of audited balance sheet of the company for last 3 years, which will be take care of the ask	Please be guided by the EOI Document

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140	Various Forms for submission	Various Forms for submission	Please provide the editable format of various Forms to be submitted as part of the EoI	Please refer to the Tenders Section on website https://licindia.in
141	Form 3: Compliance Sheet for Pre-Qualification Criteria Page No. 35	Sr.no. 2: Bidders should have completed a minimum of 03 relevant projects. Completion Certificate from Client or Company Secretary with assignment detail.	All the letters are signed by company authorized person while we submit any proposals/ RFP/tenders on our letter heads. Request to allow sign of the company authorized person in this letter.	Please be guided by the EOI Document and Refer Corrigendum
142	Form 3: Compliance Sheet for Pre-Qualification Criteria Page No. 35	Sr.no. 3 : Bidder should have at least 100 full time Software Developers/Software Engineers on its payroll as on the date of this EOI. Certificate from the HR head of the Company.	All the letters are signed by company authorized person while we submit any proposals/ RFP/tenders on our letter heads. Request to allow sign of the company authorized person in this letter.	Please be guided by the EOI Document and Refer Corrigendum
143	Form 3: Compliance Sheet for Pre-Qualification Criteria Page No. 35	Sr.no. 4: Bidder must have proven experience demonstrated by completed assignments involving a. API-driven development b. Java, Spring and Hibernate c. API Manager/Gateway d. Identity and Access Management e. DevOps and CI-CD f. Development of Modern and Scalable Platform.	How is this different from the ask in Sr.no. 2 in the Qualification criteria?	Sr. No. 2 describes the submission of any relevant assignments whereas Sr. No. 4 requires the details of specific assignments involving the mentioned parameters.

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#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
144	Format Curriculum Vitae (CV) of Key Personnel Page No. 52	CVs of a. Product Management Lead, b. Technical Lead, (Application/Database/Integration/Security) c. Design Lead	Hope this has to be provided only during the RFP stage. Please confirm. Also request confirmation that authorized signatory of the company can sign this document.	Please make a submission at this stage also to facilitate evaluation of the availability of competencies and capability.
145	Authorization for signing of all documents related to EOI Page No. 38	Authorization for signing of all documents related to EOI - (a) To be signed by the bidder's company's Board / Director / Managing Director	All the letters are signed by company authorized person while we submit any proposals/ RFP/tenders on our letter heads. Request to allow sign of the company authorized person in this letter.	Please be guided by the EOI Document and Refer Corrigendum
146	Bid Securing Declaration Form Page No. 41	I/We accept that I/We may be disqualified from bidding for any contract with you for a period of one year from the date of notification if I am /We are in a breach of any obligation under the bid conditions, because I/We a. have withdrawn/modified/amended, impairs or derogates from the tender, my/our Bid during the period of bid validity specified in the form of Bid; or b. having been notified of the acceptance of our Bid by the purchaser during the period of bid validity i. fail or reuse to execute the	Request to add the underlined matter and remove the strikethrough portion in the clause as under:- I/We accept that I/We may be disqualified from bidding for the current any contract with you for a period of one year from the date of notification if I am /We are in a breach of any obligation under the bid conditions, because I/We a. have withdrawn/modified/amended, impairs or derogates from the tender, my/our Bid during the period of bid validity specified in the form of Bid; or b. having been notified of the acceptance of our Bid by the purchaser during the period of bid validity i. fail or reuse to execute the contract, if required, or ii. fail or refuse to furnish the Performance Security, in accordance with the Instructions to Bidders.	Please be guided by the EOI Document and Refer Corrigendum

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		contract, if required, or ii. fail or refuse to furnish the Performance Security, in accordance with the Instructions to Bidders.		
147	Format: Non-Disclosure Agreement (NDA) Page No. 42	Format: Non-Disclosure Agreement (NDA) (To be submitted by Shortlisted Bidder after Stage 2 Evaluation) (No deviations in wordings permitted)	Request to modify the header as under: Format: Non-Disclosure Agreement (NDA) ~~(To be submitted by Shortlisted Bidder after Stage 2 Evaluation)~~ ~~(No deviations in wordings permitted)~~	Please be guided by the EOI Document
148	Format: Non-Disclosure Agreement (NDA) Page No. 42	The Confidential Information means information which may be in any form including but not limited to oral, written or printed information or Information in electronic form, data, studies, consultants reports, trade secrets, Proformas and other financial and trade/commercial information, computer models and programs, contracts, plant designs and configurations, plant performance data or other material of any kind or nature in whatever form.. It may be noted that all the information shared as a part of the EOI Ref : LIC/CO/IT-	Request to add the underlined matter to the clause: The Confidential Information means information which may be in any form including but not limited to oral, written or printed information or Information in electronic form, data, studies, consultants reports, trade secrets, proformas and other financial and trade/commercial information, computer models and programs, contracts, plant designs and configurations, plant performance data or other material of any kind or nature in whatever form. <u>All oral information's shall be clearly marked as confidential or some other similar means and where exchanged "orally" then shall be confirmed in writing to the Respondent within fifteen (15) days of such oral transmission by LIC</u>. It may be noted that all the information shared as a part of the EOI Ref : LIC/CO/IT-SD/IPC/EOI/2022-23 Insurance Premium Collections(Premium Point) System Modernization project in the form of project documents, discussions on system architecture, data shared for	Please be guided by the EOI Document and Refer Corrigendum

केंद्रिय कार्यालय, सूचना प्रौद्योगिकी विभाग (सॉफ्टवेयर संसाधन) , जीवन सेवा अनुलग्नक, सांताक्रुज (पश्चिम), मुंबई **400054**

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		SD/IPC/EOI/2022-23 Insurance Premium Collections(Premium Point) System Modernization project in the form of project documents, discussions on system architecture, data shared for the sole purpose of evaluating and finalizing the system configurations through a live Benchmark test both off shore as well as onsite shall be the sole property of LIC and shall be treated with the same degree of confidentiality as that of the Respondent. Respondent will ensure that no breach of confidentiality occurs at its own premises as well as during and after the onsite engagement as a part of the EOI Ref: LIC/CO/IT-SD/ IPC / EOI / 2022-23 Insurance Premium Collections(Premium Point) System Modernization engagement.	the sole purpose of evaluating and finalizing the system configurations through a live Benchmark test both off shore as well as onsite shall be the sole property of LIC and shall be treated with the same degree of confidentiality as that of the Respondent. Respondent will ensure that no breach of confidentiality occurs at its own premises as well as during and after the onsite engagement as a part of the EOI Ref: LIC/CO/IT-SD/IPC/EOI/2022-23 Insurance Premium Collections(Premium Point) System Modernization engagement.	
149	Format: Non-Disclosure Agreement (NDA) Page No. 43	Without the written consent of LIC the Respondent or any of his employees/partners should not make public announcements/comments	Request to add the underlined matter and remove the strikethrough portion in the clause as under:- Without the written consent of LIC the Respondent ~~or any of his employees/partners~~ shall ~~could~~ not	Please be guided by the EOI Document and Refer Corrigendum

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#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
		on any website/or issue any media statements about the existence of this engagement and its scope. The Respondent agrees to be responsible for any breach of this Agreement by its Representatives.	make public announcements/comments on any website/or issue any media statements about the existence of this engagement and its scope. The Respondent agrees to be responsible for any <u>material</u> breach of this Agreement by its Representatives.	
150	Format: Non-Disclosure Agreement (NDA) Page No. 43	Respondent agree that Confidential Information is and shall at all times remain the property of LIC. Respondent acknowledge that the Confidential Information is confidential and material to the interests, business and affairs of LIC and that the disclosure thereof (other than as permitted under this Agreement) would be detrimental to the interests, business and affairs of LIC. No use of such Confidential Information is permitted except as otherwise provided herein and no grant under any of the party's intellectual property rights is hereby given or intended, including any license (implied or	Request to add the underlined matter and remove the strikethrough portion in the clause as under:- Respondent agrees that Confidential Information is and shall at all times remain the property of LIC. Respondent acknowledge that the Confidential Information is confidential and material to the interests, business and affairs of LIC and that the disclosure thereof (other than as permitted under this Agreement) would be detrimental to the interests, business and affairs of LIC. No use of such Confidential Information is permitted except as otherwise provided herein and no grant under any of the party's intellectual property rights is hereby given or intended, including any license (implied or otherwise). All information shall remain the property of LIC and shall be returned upon written request or upon the Respondent's determination that it no longer has a need for such information. <u>Similarly LIC agrees that during the course of discussions/services, LIC is likely to receive or come into possession of information</u>	Please be guided by the EOI Document and Refer Corrigendum

#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
		otherwise). All information shall remain the property of LIC and shall be returned upon written request or upon the Respondent's determination that it no longer has a need for such information. No license to the Respondent, under any trade secret or any other intellectual property right, is either granted or implied by the disclosure of information to the Respondent. None of the information which may be disclosed or exchanged by LIC shall constitute any representation, warranty, assurance, guarantee, or inducement by Respondent to LIC of any kind, and in particular, with respect to the non-infringement of trademarks, patents, copyrights, mask work rights, or any other intellectual property rights, or other rights of third persons or of LIC.	confidential/proprietary to the Respondent (including but not limited to information relating to software, trade secrets, know-how/technical data, research, products, software services, development, inventions, processes, engineering techniques, strategies, etc.) and that it shall not disclose or divulge such confidential/ proprietary information to any third parties or make use or allow others to make use thereof either for it's own benefit or for the benefit of others directly or indirectly and that the terms and conditions herein above set out with respect of the confidential information of LIC shall apply mutuatis mutandis to Respondent's confidential/proprietary information. No license to the Respondent, under any trade secret or any other intellectual property right, is either granted or implied by the disclosure of information to the Respondent. None of the information which may be disclosed or exchanged by LIC shall constitute any representation, warranty, assurance, guarantee, or inducement by Respondent to LIC of any kind, and in particular, with respect to the non-infringement of trademarks, patents, copyrights, mask work rights, or any other intellectual property rights, or other rights of third persons or of LIC.	

#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
151	Format: Non-Disclosure Agreement (NDA) Page No. 44	Confidential Information provided to the Respondent does not and is not intended to represent an inducement by LIC or a commitment by LIC to enter into any business relationship with the Respondent or with any other entity. If the parties desire to pursue business opportunities, the parties will execute a separate written agreement to govern such business relationship. The Respondent agree that during the existence of the term of this NDA and for a period of one year thereafter, the respondent shall not solicit directly or indirectly the employees of LIC working in all wings of Central Office Information Technology department. Respondent agree that all of its obligations undertaken herein as the Respondent shall survive and continue for the period of the existence of this NDA or a period of one year, beyond the Contract period regardless of any prior	Request to add the underlined matter and remove the strikethrough portion in the clause as under:- Confidential Information provided to the Respondent does not and is not intended to represent an inducement by LIC or a commitment by LIC to enter into any business relationship with the Respondent or with any other entity. If the parties desire to pursue business opportunities, the parties will execute a separate written agreement to govern such business relationship. ~~The Respondent agree that during the existence of the term of this NDA and for a period of one year thereafter, the respondent shall not solicit directly or indirectly the employees of LIC working in all wings of Central Office Information Technology department.~~ Respondent agree that all of its obligations undertaken herein as the Respondent shall survive and continue for the period of the existence of this NDA (<u>one year</u>) or a period of <u>six months</u> ~~one year~~, beyond the Contract period regardless of any prior termination of this NDA. This NDA constitutes the entire understanding between the Parties hereto as to the information and merges all prior discussions between them relating thereto. No amendment or modification of this NDA shall	Please be guided by the EOI Document and Refer Corrigendum

केंद्रिय कार्यालय, सूचना प्रौधौगिकी विभाग (सॉफ्टवेयर संसाधन) , जीवन सेवा अनुलग्रक, सांताक्रुज (पश्चिम), मुंबई **400054**

Central Office, IT- Software Development, Jeevan Seva Annexe, Santacruz (West), Mumbai 400054

#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
		termination of this NDA. This NDA constitutes the entire understanding between the Parties hereto as to the information and merges all prior discussions between them relating thereto. No amendment or modification of this NDA shall be valid or binding on the Parties unless made in writing and signed on behalf of each of the Parties by their respective authorized officers or representatives. The Respondent understand and agree that no failure or delay by LIC in exercising any right, power or privilege hereunder shall operate as a waiver thereof, nor shall any single or partial exercise thereof preclude any other or further exercise thereof or the exercise of any right, power or privilege hereunder. The Respondent herein agrees and undertakes to indemnify and hold LIC harmless from any loss, damage, claims, liabilities,	be valid or binding on the Parties unless made in writing and signed on behalf of each of the Parties by their respective authorized officers or representatives. The Respondent understand and agree that no failure or delay by LIC in exercising any right, power or privilege hereunder shall operate as a waiver thereof, nor shall any single or partial exercise thereof preclude any other or further exercise thereof or the exercise of any right, power or privilege hereunder. ~~The Respondent herein agrees and undertakes to indemnify and hold LIC harmless from any loss, damage, claims, liabilities, charges, costs, or expense (including attorneys' fees), that may arise or be caused or result from or be paid/incurred/suffered or caused to be paid/incurred/ suffered by reason of any breach, failure, delay, impropriety or irregularity on its part to honors, observe, adhere to, abide by or comply with any of the terms and conditions of this Agreement.~~ In the event that the Respondent shall be liable to LIC in connection with this Agreement, the Respondent's liability shall be limited to the value of the Contract. This Agreement shall be governed and construed in accordance with the laws of India.	

#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
		charges, costs, or expense (including attorneys' fees), that may arise or be caused or result from or be paid/incurred/suffered or caused to be paid/incurred/ suffered by reason of any breach, failure, delay, impropriety or irregularity on its part to honors, observe, adhere to, abide by or comply with any of the terms and conditions of this Agreement. In the event that the Respondent shall be liable to LIC in connection with this Agreement, the Respondent's liability shall be limited to the value of the Contract. This Agreement shall be governed and construed in accordance with the laws of India.		
152	Generic Pre-Integrity	The format of the pre-integrity pact to be provided by LIC of India	Request to allow representation of legal deviations to the pre-integrity pact If any	Please be guided by the EOI Document and Refer Corrigendum

केंद्रिय कार्यालय, सूचना प्रौद्यौगिकी विभाग (सॉफ्टवेयर संसाधन) , जीवन सेवा अनुलग्रक, सांताक्रुज (पश्चिम), मुंबई **400054**
Central Office, IT- Software Development, Jeevan Seva Annexe, Santacruz (West), Mumbai 400054

#	Para / Clause under Reference as per EOI Document	Content of Para / Clause under Reference as per EOI Document	Query / Suggestions	Response
153	Form 4: Project Citation Format and Assignment Scoring Page No. 46	Technology Criteria for Relevant Assignment for Scoring	For all mandatory checklists (5 technology criteria) of the Technology Criteria, self-declaration would be sufficient or some sort of certification would be needed from the client to validate the technology used?	Please be guided by the EOI Document.
154	Form 4: Project Citation Format and Assignment Scoring Page No. 46	Technology Criteria for Relevant Assignment for Scoring	Can the scoring be done based on each mandatory item instead of all 5 Technology criteria as there can be instances where a project could get missed out because it didn't tick all the 5 mandatory components. Please let us know.	The submitted assignment / projects must meet the Mandatory (M) requirements to qualify for scoring.

CHIEF (IT/SD)