

Annexure C: Eligibility Criteria

SN	Eligibility Criteria	Documents to be Submitted
1	The bidder must be a registered legal entity in India.	Copy of the Certificate of Incorporation/Registration and full address of the registered office.
2	The Bidder must have an average annual turnover of minimum Rs. 20 Crores per annum during the last 03 (three) years preceding the date of this RFP.	Annual audited balance sheet for last three financial years.
3	The bidder should be in operating-profit (EBITDA i.e., Earnings before Interest, Tax, Depreciation & Amortization) during the last 03 (three) years preceding the date of this RFP.	Audited Balance sheet, Profit/Loss statement of the firm of last three financial years.
4	The bidder should have experience of minimum of 3 years in providing software solutions/services to organisations in PSU/Government/Private/BFSI Sector Firms with more than 500 branches in India or Globally	The bidder should submit details as per format under Annexure E along copies of the Letter of acceptance (LoA) / work order / contract / completion certificate / confirming relevant experience.
5	Bidders and the proposed OEM should have support center in India with availability of 24x7 onsite, telephonic, and remote support.	Declaration on company letter head duly signed by the authorized signatory of the bidder. Complete address of the bidder and OEM along with contact details should be submitted on company letter head duly signed by the authorized signatory of the bidder.
6	The proposed solution should be implemented in at least 2 organisations in PSU / Government / Private / BFSI Sector Firms with more than 500 branches in India or Globally for a minimum 10000 desktops in each organisation.	Letter of acceptance (LoA) / work order / contract / completion certificate / Deployment Certificate confirming relevant experience issued by client
7	The bidder must have a minimum of 10 IT permanent professionals with experience of in-scope solutions on their payroll with certifications such as CISSP / OSCP / ISO 27001 LA/LI / NCSP / CISA / Security + / OEM Level Certification / CSSLP / CISM / Data Security Council of India (DSCI) Certifications such as Certified Privacy Professional (CPP) / Certified Cloud Security Professional (CCSP) / CMMI Certifications / Cloud OEM Certifications	List of resources with following details to be provided on company letter head: Name, Designation, Years of experience, Certification name, Certification number Certification copies to be attached.
8	The bidder shall submit duly filled and signed Manufacturer Authorization form (MAF) and declaration about back-to-back support from respective OEMs proposed as part of their bid.	Annexure H on company letter head duly filled and signed by the authorized signatory of the bidder.
9	The Bidder should not have been blacklisted by Government of India / RBI / SEBI / IRDAI. However, such blacklisting will be null and void for the purpose of bidding in this RFP, if the bidder has obtained stay order in any court of India.	Declaration on company letter head duly signed by the authorized signatory of the bidder.

Note:

- Bidder must comply with the above-mentioned criteria. Non-compliance to any of the criteria may entail rejection of the bid. LIC reserves the right to verify/evaluate the claims made by the bidder independently. Any misrepresentation will entail rejection of the offer.
- Evidence to be submitted for each eligibility criteria should be part of the same response document. Proper naming and indexing should be done to avoid any ambiguity.

- The bidder who successfully qualifies in the eligibility criteria, only their technical bids will be subsequently opened for further evaluation.

Authorized Signatory of the bidder

Name:

Designation:

Date:

Place:

Seal of the company