

Annexure C : Eligibility Criteria

#	Eligibility Criteria	Documents to be Submitted
1	The bidder must be a registered legal entity in India.	Copy of the Certificate of Incorporation issued by Registrar of Companies and full address of the registered office.
2	The Bidder must have an annual turnover of minimum Rs. 50 Crores per annum in any 03 (three) years out of 05 (five) years preceding the date of this RFP.	Annual audited balance sheet for last three financial years.
3	The Bidder should be in operating-profit (EBITDA i.e., Earnings before Interest, Tax, Depreciation & Amortization) in any 03 (three) years out of 05 (five) years preceding the date of this RFP.	Audited Balance sheet, Profit / Loss statement of the firm of last five financial years.
4	The Bidder/OEM should have minimum of 3 years of experience in implementing any Identity Governance and Administration (IGA) solution to organisations in PSU / Government / Private / BFSI Sector.	Copies of the Letter of acceptance (LoA) / work Order / contract / completion certificate / confirmation email for relevant experience.
5	The Bidder/OEM during the last 5 years from the date of this RFP should have supplied, implemented and supported any Identity Governance and Administration (IGA) solution to at least 03 (three) clients in PSU/Government/Private/BFSI Sector in India. (Atleast 1 order out of the 3 should be of values greater than INR 1 Crore).	Copies of the Letter of acceptance (LoA) / work Order / contract / completion certificate / confirmation email issued by client for relevant experience.
6	During the last 5 years from the date of this RFP, the proposed Identity Governance and Administration (IGA) OEM solution should have been implemented minimum at 01 (one) organization in PSU / Government / Private / BFSI Sector in India for minimum 20000 users.	PO / Deployment Certificate / Confirmation email issued by client.
7	OEM should have support centre in India (preferably in Mumbai & Bengaluru) for 24 x 7 support.	Complete address of the bidder and OEM along with contact details should be submitted on company letter head duly signed by the authorized signatory of the bidder.
8	The bidder must have a minimum of 10 IT Security permanent professionals with experience on IDAM Solution on their payroll. Minimum 3 resources out of 10 must be certified with any IDAM OEM Level Certification.	List of resources with following details to be provided on company letter head: Name Designation Years of experience Certification course name Certificate Certification copies to be attached.
9	The bidder shall submit duly filled and signed Manufacturer Authorization form (MAF) and declaration about back-to-back support from respective OEMs proposed as part of their bid.	Annexure G on company letter head duly filled and signed by the authorized signatory of the bidder.
10	The Bidder should not have been blacklisted by Government of India / RBI / SEBI / IRDAI. However, such blacklisting will be null and void for the purpose of bidding in this RFP, if the bidder has obtained stay order in any court of India.	Declaration on company letter head duly signed by the authorized signatory of the bidder.

Note:

- Bidder must comply with the above-mentioned criteria. Non-compliance to any of the criteria may entail rejection of the bid. LIC reserves the right to verify/evaluate the claims made by the bidder independently. Any misrepresentation will entail rejection of the offer.
- Evidence to be submitted for each eligibility criteria should be part of the same response document. Proper naming and indexing should be done to avoid any ambiguity.
- The bidder who successfully qualifies in the eligibility criteria, only their technical bids will be subsequently opened for further evaluation.

Authorized Signatory of the bidder

Name:

Designation:

Date:

Place:

Seal of the company