

**Divisional Grievance Redressal Officers -2023-24**

Sl No	State	District	Zone	Division	Name of Divisional GRO & Designation	Tel No. with STD code	Email ID
1	CHANDIGARH	CHANDIGARH	Northern Zone	CHANDIGARH	SH.SANJAY WATTAL	0172-2784620	crm.chandigarh@licindia.com
2	DELHI	NEW DELHI	Northern Zone	DELHI-1	SH N.RAMESH	011-28844132	crm.delhi-do1@licindia.com
3	DELHI	NEW DELHI	Northern Zone	DELHI -3	MS. JYOTSANA WASNIK	011-28855115	crm.delhi-do3@licindia.com
4	DELHI	NORTH EAST,DELHI	Northern Zone	DELHI-2	SHRI RAJESH TICKOO	011-28822223	crm.delhi-do2@licindia.com
5	HARYANA	KARNAL	Northern Zone	KARNAL	SH.BARINDER SINGH RANA	0184-2209724	crm.karnal@licindia.com
6	HARYANA	ROHTAK	Northern Zone	ROHTAK	MR HOSHIAR SINGH	01262-228328	crm.rohtak@licindia.com
7	HP	SHIMLA	Northern Zone	SHIMLA	MS. SUMAN BALA KAPIL(D M)	0177-2629212	crm.shimla@licindia.com
8	J&K	JAMMU	Northern Zone	SRINAGAR	SH.MADAN LAL	0191-2475839	crm.srinagar@licindia.com
9	PUNJAB	AMRITSAR	Northern Zone	AMRITSAR	Sh VIPIN KUMAR BHAREL	0183-2504969	crm.amritsar@licindia.com
10	PUNJAB	JALANDHAR	Northern Zone	JALANDHAR	SH.RAMAN KUMAR	0181-2452732	crm.jalandhar@licindia.com
11	PUNJAB	LUDHIANA	Northern Zone	LUDHIANA	SMT HEMLATA ARORA	0161-2521838	crm.ludhiana@licindia.com
12	RAJASTHAN	AJMER	Northern Zone	AJMER	MS BHANUMATI KUNDNANI	0145-2660023	crm.ajmer@licindia.com
13	RAJASTHAN	BIKANER	Northern Zone	BIKANER	SHRI ANAND KUMAR CHHIMPA	0151-2225920	crm.bikaner@licindia.com
14	RAJASTHAN	JAIPUR	Northern Zone	JAIPUR-1	SH.MAHESH FAUZDAR	0141-2745840	crm.jaipur@licindia.com
15	RAJASTHAN	JAIPUR	Northern Zone	JAIPUR-2	MS. PUSHPA LALWANI	0141-2795920	crm.jaipur2@licindia.com
16	RAJASTHAN	JODHPUR	Northern Zone	JODHPUR	MOHIT DAVE	0291-2657849	crm.jodhpur@licindia.com
17	RAJASTHAN	UDAIPUR	Northern Zone	UDAIPUR	SH.DUSHYANT SHARMA	0294-2487182	crm.udaipur@licindia.com
18	UTTAR PRADESH	AGRA	North Central Zone	AGRA	SRI JAGDISH PRASAD ,MGR(CRM)	0562-2525972	crm_agra@licindia.com
19	UTTAR PRADESH	ALIGARH	North Central Zone	ALIGARH	SH.RAJESH KUMAR SAINI, MGR(CRM)	0571-2420066	crm_aligarh@licindia.com
20	UTTAR PRADESH	ALLAHABAD	North Central Zone	ALLAHABAD	SRI CHAUTHI RAM, MANAGER (CRM)	0532-2401854	crm_allahabad@licindia.com
21	UTTAR PRADESH	BAREILLY	North Central Zone	BAREILLY	SMT SHIKHA, MANAGER (CRM/PS)	0581-2301712	crm_bareilly@licindia.com
22	UTTRAKHAND	DEHRADUN	North Central Zone	DEHRADUN	SRI. ANURAG KUMAR, MANAGER (CRM)	0135-2668231	crm_dehradun@licindia.com
23	UTTAR PRADESH	FAIZABAD	North Central Zone	FAIZABAD	SMT PREETI SAXENA , MANAGER (CRM/PS)/DM	05278-244261	crm_faizabad@licindia.com
24	UTTAR PRADESH	GORAKHPUR	North Central Zone	GORAKHPUR	SRI R.C.SRIVASTAVA ,MANAGER (CRM)	0551-2230329	crm_gorakhpur@licindia.com
25	UTTAR PRADESH	KANPUR	North Central Zone	KANPUR	SH. AJAY SAXENA , MANAGER (CRM)/DM	0512-236846	crm_kanpur@licindia.com
26	UTTAR PRADESH	LUCKNOW	North Central Zone	LUCKNOW	SMT SANGEETA RAM, MANAGER (CRM)	0522-4038327	crm_lucknow@licindia.com
27	UTTAR PRADESH	MEERUT	North Central Zone	MEERUT	SH.RADHEY SHYAM SHARMA MANAGER(CRM)	0121-2671201	crm_meerut@licindia.com
28	UTTRAKHAND	NAINITAL	North Central Zone	HALDWANI	SRI J.R.TAMTA , MANAGER (CRM )	05946-267886	crm_haldwani@licindia.com
29	UTTAR PRADESH	VARANASI	North Central Zone	VARANASI	SRI GAJENDRA KUMAR SRIVASTAVA, MANAGER (CRM)	0542-2454420	crm_varanasi@licindia.com
30	CHATTISGARH	BILASPUR	Central Zone	BILASPUR	SH.ANURAG DUBEY, MANAGER (CRM)	07752-249858	crm.bilaspur@licindia.com
31	CHATTISGARH	RAIPUR	Central Zone	RAIPUR	SH. SUDHIR MULATKAR, MANAGER(CRM)	0771-2583056	crm.raipur@licindia.com
32	MADHYA PRADESH	BHOPAL	Central Zone	BHOPAL	SH SHAILESH LELE, MANAGER (CRM)	0755-2572320	crm.bhopal@licindia.com
33	MADHYA PRADESH	GWALIOR	Central Zone	GWALIOR	SMT. RIYA MOKHRIWALE, MANAGER (CRM)	0751-2448606	crm.gwalior@licindia.com
34	MADHYA PRADESH	INDORE	Central Zone	INDORE	SMT. MANSI SIRPORTDAR, MANAGER (CRM)	0731-2529724	crm.indore@licindia.com
35	MADHYA PRADESH	JABALPUR	Central Zone	JABALPUR	SHRI SUDHEER RANJAN NEMA, MANAGER (CRM)	0761-2671079	crm.jabalpur@licindia.com
36	MADHYA PRADESH	SATNA	Central Zone	SATNA	SRI NARENDRA SINGH, MANAGER (CRM)	07672-250400	crm.satna@licindia.com
37	MADHYA PRADESH	SHAHDOL	Central Zone	SHAHDOL	SRI S S KACHHAP, MANAGER[CRM]	07652-248469	crm.shahdol@licindia.com
38	ASSAM	BONGAIGAON	Eastern Zone	BONGAIGAON	PARAGDHAR KALITA, Manager(CRM)	03664-230383	crm_bongaigaon@licindia.com
39	ASSAM	KAMRUP	Eastern Zone	GUWAHATI	ALAKH LAMA, Manager(CRM), DM	0361-2638404	crm_guwahati@licindia.com
40	ASSAM	JORHAT	Eastern Zone	JORHAT	GUNIN DUARA, Manager(CRM)	0376-360994	crm_jorhat@licindia.com
41	ASSAM	CACHAR	Eastern Zone	SILCHAR	Ajmal Hussain, Manager(CRM)	03842-241730	crm_silchar@licindia.com
42	WEST BENGAL	BURDWAN	Eastern Zone	ASANSOL	ARUN BHATTACHARYA, Manager (CRM), DM	0341-2256012	crm_asansol@licindia.com
43	WEST BENGAL	BURDWAN	Eastern Zone	BARDHAMAN	NANDA DULAL MALLICK, Manager(CRM), DM	0342 2644682	crm.bardhaman@licindia.com
44	WEST BENGAL	KOLKATA	Eastern Zone	HOWRAH	PRADIP KUMAR BHOUMIK, Manager(CRM), DM	033-22434614	crm_howrah@licindia.com

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Sl No	State	District	Zone	Division	Name of Divisional GRO & Designation	Tel No. with STD code	Email ID
45	WEST BENGAL	JALPAIGURI	Eastern Zone	JALPAIGURI	SANJU SINGH, Manager(CRM)	03561-255443	crm_jalpaiguri@licindia.com
46	WEST BENGAL	WEST MIDNAPORE	Eastern Zone	KHARAGPUR	Jayanta Kumar Pal, Manager(CRM)	03222-253078	crm_kharagpur@licindia.com
47	WEST BENGAL	KOLKATA	Eastern Zone	KMDO-1	SMT. PUTUL BASU DEY, Manager(CRM), DM	033-2212-7535	crm_kolkata-do1@licindia.com
48	WEST BENGAL	KOLKATA	Eastern Zone	KMDO-2	Amit Biswas, Manager(CRM), DM	033-23970637	crm_kolkata-do2@licindia.com
49	WEST BENGAL	KOLKATA	Eastern Zone	KSDO	AMARESH DAS, Manager(CRM), DM	033 2334 2708	crm_kolkata-sub@licindia.com
50	ANDHRA PRADESH	E.G.DT.	South Central Zone	RAJAHMUNDRY	Y SRINIVAS, Manager(CRM)	0883-2423832	crm.rajahmundry@licindia.com
51	ANDHRA PRADESH	KADAPA	South Central Zone	KADAPA	A L N PRASAD, Manager(CRM)	08562-247017	crm.kadapa@licindia.com
52	ANDHRA PRADESH	MACHILIPATNAM	South Central Zone	MACHILIPATNAM	D RAMA RAO , Manager(CRM)	08672-223372	crm.machilipatnam@licindia.com
53	ANDHRA PRADESH	NELLORE	South Central Zone	NELLORE	V VIJAYA PRIYA, Manager(CRM)	0861-2323072	crm.nellore@licindia.com
54	ANDHRA PRADESH	VISAKHAPATNAM	South Central Zone	VISAKHAPATNAM	A NAGA SATYAVATHI, MANAGER(CRM)	0891-2566117	crm.visakhapatnam@licindia.com
55	KARNATAKA	BANGALORE	South Central Zone	BANGALORE-1	C R ARAVIND, Manager(CRM)	080-22966515	crm.bangalore-1@licindia.com
56	KARNATAKA	BANGALORE	South Central Zone	BANGALORE-2	C G LAKSHMI NARASIMHAN, DM	080-22966812	crm.bangalore-2@licindia.com
57	KARNATAKA	BELGAUM	South Central Zone	BELGAUM	K.S.DURGANNAVAR,ADM	0831-2438808	crm.belgaum@licindia.com
58	KARNATAKA	MYSORE	South Central Zone	MYSORE	CHITRARASAN, DM	0821-2495764	crm.mysore@licindia.com
59	KARNATAKA	RAICHUR	South Central Zone	RAICHUR	D UMA DEVI,ADM	08532-232432	crm.raichur@licindia.com
60	KARNATAKA	SHIMOGA	South Central Zone	SHIMOGA	GOVINDAN NAMPOOTHIRI K, MANAGER (CRM) (DM)	08182-251320	crm.shimoga@licindia.com
61	KARNATAKA	UDUPI	South Central Zone	UDUPI	N S BINDU, MANAGER(CRM)ADM	0820-2536907	crm.udupi@licindia.com
62	KARNATAKA	DHARWAD	South Central Zone	DHARWAD	P M PANDURANGI, DM / B B SHOBHA,ADM	0836-2212614	crm.dharwad@licindia.com
63	TELANGANA	HYDERABAD	South Central Zone	HYDERABAD	P NARASIMHA REDDY, DM	040-23210099	crm.hyderabad@licindia.com
64	TELANGANA	HYDERABAD	South Central Zone	SECUNDERABAD	R SARVANAN, DM	040-27665039	crm.secunderabad@licindia.com
65	TELANGANA	KARIMNAGAR	South Central Zone	KARIMNAGAR	A J SUBHASH KUMAR,ADM	0878-2236840	crm.karimnagar@licindia.com
66	TELANGANA	WARANGAL	South Central Zone	WARANGAL	BALA KAMESWARA RAO, DM / B RAMA DEVI , ADM	0870-2578815	crm.warangal@licindia.com
67	KERALA	ERNAKULAM	Southern Zone	ERNAKULAM	YAMUNA.K.BABU, MANAGER (CRM)-DM	484- 2362491	crm.ernakulam@licindia.com
68	KERALA	KOTTAYAM	Southern Zone	KOTTAYAM	V.R.MADHUSUDANAN, M(CRM) - ADM	0481-2580121	crm.kottayam@licindia.com
69	KERALA	KOZHIKODE	Southern Zone	KOZHIKODE	C.BINDHU, M(CRM) -DM	0495-2728734	crm.kozhikode@licindia.com
70	KERALA	THRISSUR	Southern Zone	THRISSUR	K.SHYLAJA, MANAGER M(CRM) -ADM	0487-2436815	crm.thrissur@licindia.com
71	KERALA	TRIVANDRUM	Southern Zone	TRIVANDRUM	C.V.USHA, M , MANAGER(CRM) -DM	0471-2540932	crm.trivandrum@licindia.com
72	TAMILNADU	CHENNAI	Southern Zone	CHENNAI DO I	K.PADMA	044-28604197	crm.chennai-do1@licindia.com
73	TAMILNADU	CHENNAI	Southern Zone	CHENNAI DO II	S.KRISHNAN	044-23451557	crm.chennai-do2@licindia.com
74	TAMILNADU	COIMBATORE	Southern Zone	COIMBATORE	C.S.GEETHA	0422-2303503	crm.coimbatore@licindia.com
75	TAMILNADU	MADURAI	Southern Zone	MADURAI	G.RAMALINGAM, ADM	452- 2537778	crm.madurai@licindia.com
76	TAMILNADU	SALEM	Southern Zone	SALEM	S.NAGARAJAN, MANAGER (CRM) -ADM	427- 2554411	crm.salem@licindia.com
77	TAMILNADU	THANJAVUR	Southern Zone	THANJAVUR	R.SOMASUNDARAM, MANAGER (CRM)- DM	04362-233678	crm.thanjavur@licindia.com
78	TAMILNADU	TIRUNELVELI	Southern Zone	TIRUNELVELI	T.RAJENDRAN, MANAGER (CRM) DM	0462-2560860	crm.tirunelveli@licindia.com
79	TAMILNADU	VELLORE	Southern Zone	VELLORE	T.CHANDRASEKAR, MANAGER (CRM)- DM	0416-2206233	crm.vellore@licindia.com
80	GOA	NORTH GOA	Western Zone	GOA	SMT. P R LALITHA, MANAGER (CRM)	0832-2437436	crm_goa@licindia.com
81	GUJARAT	AHMEDABAD	Western Zone	AHMEDABAD	SHRI D N PARMAR MANAGER (CRM)	079-25503004	crm_ahmedabad@licindia.com
82	GUJARAT	BHAVNAGAR	Western Zone	BHAVNAGAR	SHRI ARVINDBHAI M WAGHELA, MANAGER (CRM)	0278-2421963	crm_bhavnagar@licindia.com
83	GUJARAT	GANDHINAGAR	Western Zone	GANDHINAGAR	Ms. USHA RAMCHANDRAN, MANAGER (CRM)	079-23238250	crm.gandhinagar@licindia.com
84	GUJARAT	NADIAD	Western Zone	NADIAD	SHRI MUKESH K SONARA, MANAGER (CRM)	0268 2533245	crm_nadiad@licindia.com
85	GUJARAT	RAJKOT	Western Zone	RAJKOT	SHRI H N VADHEL, MANAGER (CRM)	0281-2483210	crm_rajkot@licindia.com
86	GUJARAT	SURAT	Western Zone	SURAT	Ms. E. JAYALAKSHAMI, MANAGER(CRM)	0261-2801425	crm_surat@licindia.com
87	GUJARAT	VADODARA	Western Zone	VADODARA	Ms. JAYA WAGHCHAURE, MANAGER (CRM)	0265-2306781	crm_vadodara@licindia.com
88	MAHARASHATRA	MUMBAI	Western Zone	MUMBAI-IV	Ms. BLOSSOM GONSALVES, MANAGER (CRM)	022-66599233	crm_mumbai-do4@licindia.com

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Sl No	State	District	Zone	Division	Name of Divisional GRO & Designation	Tel No. with STD code	Email ID
89	MAHARASHTRA	AMRAVATI	Western Zone	AMRAVATI	SHRI PRANJAY R ROKADE, MANAGER (CRM)	0721-2665449	crm_amravati@licindia.com
90	MAHARASHTRA	AURANGABAD	Western Zone	AURANGABAD	SMT. NAMITA PHADKE, MANAGER (CRM)	0240-2329299	crm_aurangabad@licindia.com
91	MAHARASHTRA	KOLHAPUR	Western Zone	KOLHAPUR	SHRI SANTOSH KARANDIKAR MANAGER(CRM)	0231-2661135	crm_kolhapur@licindia.com
92	MAHARASHTRA	MUMBAI	Western Zone	MUMBAI-I	SHRI P T NIRGUDE, MANAGER (CRM)	022-66599066	crm_mumbai-do1@licindia.com
93	MAHARASHTRA	MUMBAI	Western Zone	MUMBAI-II	Ms.VAISHALI KULKARNI, MANAGER (CRM)	022-26545104	crm_mumbai-do2@licindia.com
94	MAHARASHTRA	MUMBAI	Western Zone	MUMBAI-III	SMT PRIYA S DESAI, MANAGER (CRM)	022-67819270	crm_mumbai-do3@licindia.com
95	MAHARASHTRA	MUMBAI	Western Zone	MUMBAI-SSS	MS. RUPALI PATWARDHAN, MANAGER (CRM)	022-68867045	crm_mumbai-sss@licindia.com
96	MAHARASHTRA	NAGPUR	Western Zone	NAGPUR	SHRI V D MANDPE, MANAGER (CRM)	0712-2546439	crm_nagpur@licindia.com
97	MAHARASHTRA	NANDED	Western Zone	NANDED	SHRI N SRINIVAS, MANAGER (CRM)	02462-220133	crm_nanded@licindia.com
98	MAHARASHTRA	NASHIK	Western Zone	NASHIK	SMT. ADITI BENDRE, MANAGER (CRM)	0253-2317349	crm_nashik@licindia.com
99	MAHARASHTRA	PUNE	Western Zone	PUNE-I	Ms. LOVINA CARDOZO, MANAGER (CRM)	020-25512969	crm.pune1@licindia.com
100	MAHARASHTRA	PUNE	Western Zone	PUNE-II	MR. MILIND S DESHPANDE, MANAGER(CRM)	020-24220492	crm.pune2@licindia.com
101	MAHARASHTRA	SATARA	Western Zone	SATARA	Ms. M P ANITHA, MANAGER(CRM)	02162-224745	crm_satara@licindia.com
102	MAHARASHTRA	THANE	Western Zone	THANE	Ms. PRAGITA P POTDAR, MANAGER (CRM)	022-25829702	crm_thane@licindia.com
103	BIHAR	BEGUSARAI	East Central Zone	BEGUSARAI	SMT ABHA	06243-245703	crm.begusarai@licindia.com
104	BIHAR	BHAGALPUR	East Central Zone	BHAGALPUR	SRI RAJ KUMAR, MANAGER(CRM)	0641-2322016	crm_bhagalpur@licindia.com
105	BIHAR	MUZAFFARPUR	East Central Zone	MUZAFFARPUR	SRI MANORANJAN PRASAD , MANAGER (CRM)	0621-2243867	crm_muzaffarpur@licindia.com
106	BIHAR	PATNA	East Central Zone	PATNA-DO-II	SRI ATUL KUMAR SINHA	0612-2232506	crm.patna2@licindia.com
107	BIHAR	PATNA	East Central Zone	PATNA-I	SRI.. JAGDISH SINGH PANGTEY , MANAGER (CRM)	0612-2204067	crm_patna@licindia.com
108	JHARKHAND	EAST SINGHBHUM	East Central Zone	JAMSHEDPUR	SRI SUJAN KUMAR PATEL	0657-2320564	crm_jamshedpur@licindia.com
109	JHARKHAND	HAZARIBAGH	East Central Zone	HAZARIBAGH	SMT. NEELAM KUJUR, MANAGER(CRM)	06546-272629	crm_hazaribagh@licindia.com
110	ODISHA	CUTTACK	East Central Zone	CUTTACK	SMT P KANAKDURGA , MANAGER ( CRM )	0671-2307858	crm_cuttack@licindia.com
111	ODISHA	GANJAM	East Central Zone	BERHAMPUR	SRI. R.SANKARANARAYAN, MANAGER (CRM)	0680-2296390	crm_berhampur@licindia.com
112	ODISHA	KHURDA	East Central Zone	BHUBANESWAR	SMT.K.REKHA, MANAGER (CRM)	0674-2397653	crm_bhubaneswar@licindia.com
113	ODISHA	SAMBALPUR	East Central Zone	SAMBALPUR	SRI SANATAN DORA, MANAGER (CRM)	0663-2541388	crm_sambalpur@licindia.com